


Autorité de Régulation de la Poste et des Télécommunications

www.arpt.dz




Regulatory Authority for Post and Telecommunications



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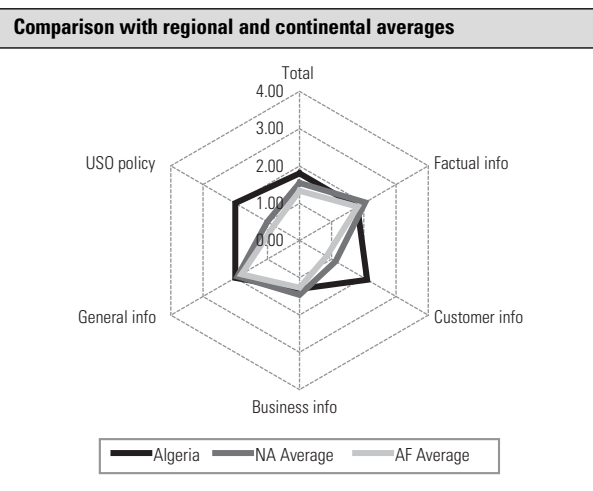
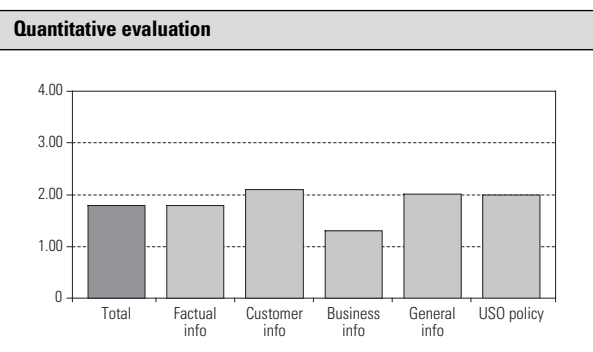
L'ARPT
Réglementation
Actualités
Procédures & Formulaires
Observatoires
Publication
Grands Dossiers
Plan de numérotation
Service universel
Secteur Postal

Actualités
- Communiqué : Campagne d'identification des cartes SIM anonymes. (ES / ES) NEW !
- Appel à manifestation d'intérêt dans le cadre du lancement du processus d'octroi de licences de téléphonie mobile de 3ème génération:(ES/ES/AB)
- La lettre de la Présidente du Conseil de l'ARPT: C'est avec conviction, détermination et beaucoup de fierté que je m'engage, en ces jours, dans mes nouvelles fonctions de Présidente du Conseil de l'Autorité de Régulation de la Poste et des Télécommunications. (L'ing)
- Installation de la nouvelle Présidente du Conseil de l'ARPT. (L'ing)
Nouveau plan de numérotation téléphonique : (ES / ES)
- Liste des opérateurs titulaires d'autorisations relatives à la fourniture des

Messagerie
(Prières uniquement)


Procédures & Formulaires
- Exercice de l'activité « Centre d'Appels » ou « Call Center». (L'ing).
- Liste des équipements agréés. (L'ing).
- Exercice de l'activité postale dans le cadre de la simple

Category	Sub Category	
Factual information & news	1,80	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,10	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,30	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,00	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	2,00	Policy information, reports and plans
Total (weighted)		1,80



Angola

Angolan Institute of Communications (INACOM)
www.inacom.og.ao



INSTITUTO ANGOLANO DAS COMUNICAÇÕES

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O INACOM

Sector Telecom

Regulamento

INACOM Inform

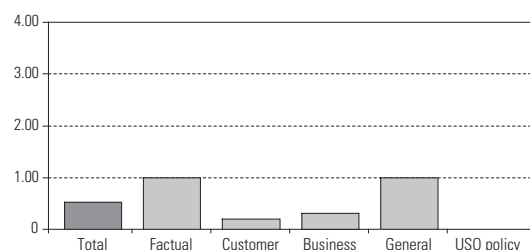
O INACOM, Instituto Angolano das Comunicações, foi criado pelo Decreto nº 12/99, de 25 de Junho, e é o organismo responsável por, em Angola, assegurar a regulamentação e monitorização da actividade de prestação de serviços de telecomunicações.

Compete-lhe ainda a planificação, gestão e fiscalização da utilização do espectro radioelétrico, em todo o território

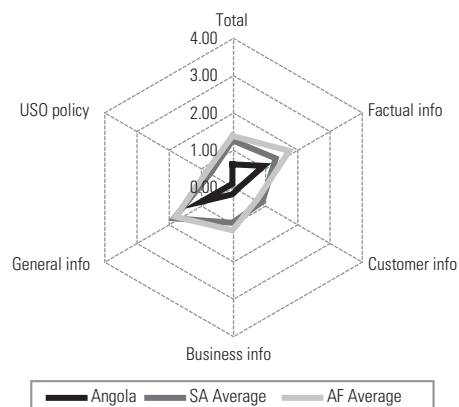


Category	Sub Category		
Factual information & news	1,00	Regulatory acts, legislation laws	1,00
		Statistical information and sector indicators	1,00
		Sector news	1,00
Consumer and citizen information	0,20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	0,00
		Consumer and citizen rights information	0,00
		Complaints process	0,00
		Information about public hearings	1,00
		Statistical information on consumer attention and complaints resolution	0,00
Business information	0,30	Equipment certification	0,00
		Market entry details (such as licensing)	0,00
		Interconnection information	0,00
		White papers / consultancy papers	1,50
		Scarce resources (e.g. spectrum allocation)	0,00
General information	1,00	Mission statements	1,00
		Local languages	1,00
		Links to local and international sites	1,00
		Contact details of key officials (phone numbers, emails, or on line contact form)	1,00
		Ease of use (navigation tools, website maps, search engine, overall organization)	1,00
		Organization chart (or equivalent)	1,00
Universal service / universal access	-	Policy information, reports and plans	0,00
Total (weighted)			0,53

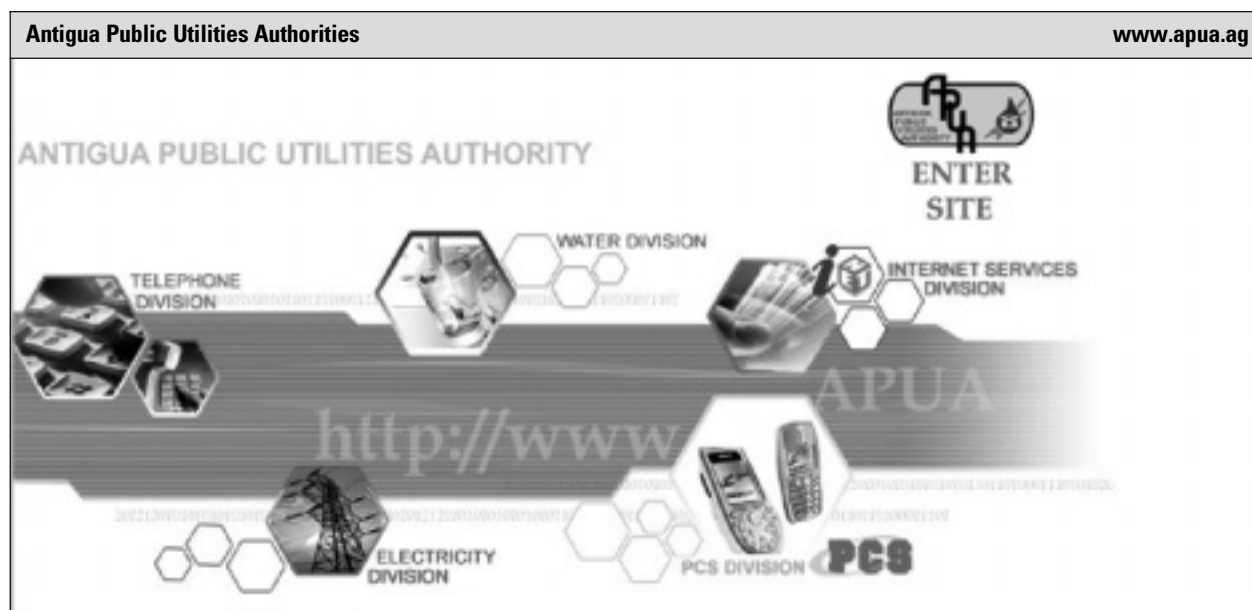
Quantitative evaluation



Comparison with regional and continental averages

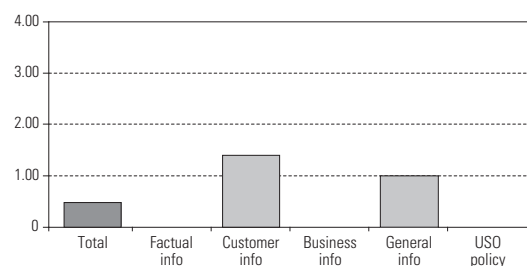


Antigua and Barbuda

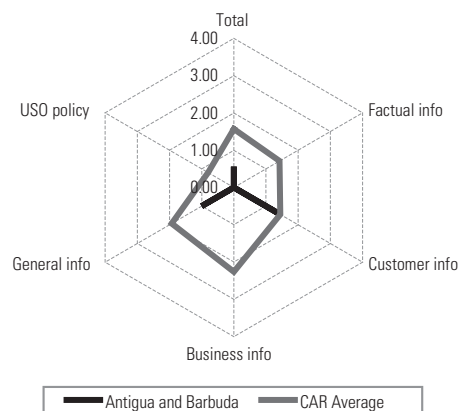


Category	Sub Category	
Factual information & news	- Regulatory acts, legislation laws	0
	Statistical information and sector indicators	0
	Sector news	0
Consumer and citizen information	1.40 Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
	Consumer and citizen rights information	1
	Complaints process	4
	Information about public hearings	0
	Statistical information on consumer attention and complaints resolution	0
Business information	- Equipment certification	
	Market entry details (such as licensing)	0
	Interconnection information	0
	White papers / consultancy papers	0
	Scarce resources (e.g. spectrum allocation)	0
General information	1.00 Mission statements	2
	Local languages	
	Links to local and international sites	0
	Contact details of key officials (phone numbers, emails, or on line contact form)	1
	Ease of use (navigation tools, website maps, search engine, overall organization)	3
	Organization chart (or equivalent)	0
Universal service / universal access	- Policy information, reports and plans	0
Total (weighted)		0.48

Quantitative evaluation



Comparison with regional and continental averages

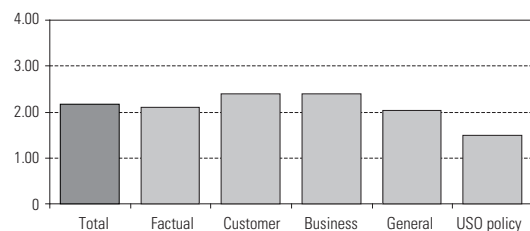


Argentina

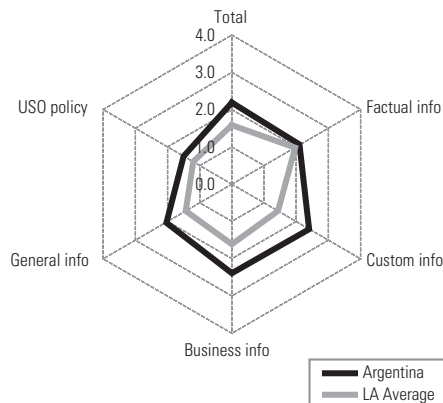
Comisión Nacional de Comunicaciones
www.cnc.gov.ar

Category	Sub Category	
Factual information & news	2,1	Regulatory acts, legislation laws 2,5
		Statistical information and sector indicators 2
		Sector news 1,5
Consumer and citizen information	2,4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 2,5
		Consumer and citizen rights information 3
		Complaints process 3,5
		Information about public hearings 1
		Statistical information on consumer attention and complaints resolution 2
Business information	2,4	Equipment certification 3
		Market entry details (such as licensing) 2,5
		Interconnection information 2
		White papers / consultancy papers 1,5
		Scarce resources (e.g. spectrum allocation) 3
General information	2,03	Mission statements 2
		Local languages
		Links to local and international sites 2
		Contact details of key officials (phone numbers, emails, or on line contact form) 3
		Ease of use (navigation tools, website maps, search engine, overall organization) 1,5
		Organization chart (or equivalent) 2
Universal service / universal access	1,5	Policy information, reports and plans 1,5
Total (weighted)		2,18

Quantitative evaluation



Comparison with regional and continental averages



Australian Communication and Media Authority

[CONTACT INFO](#)
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[SITE MAP](#)



Australian Government
Australian Communications and Media Authority

Search site

For the public:

- How regulation works
- Content & advertising
- Consumer & community advice

For licensees & industry:

- Licensing & regulation
- Service & technical requirements
- Content requirements

About ACMA:

- ACMA organisation

ACMA

Australia's regulator for broadcasting, the internet, radiocommunications and telecommunications

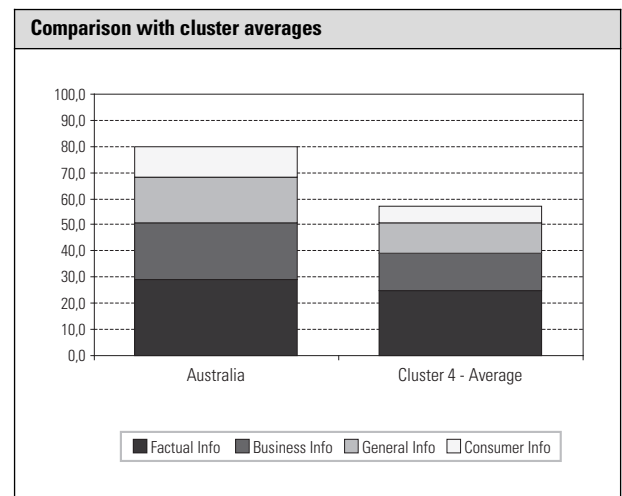
Do you only want...

- ACMA corporate?
- Broadcasting?
- Internet?
- Radiofrequency spectrum?
- Telecommunications?

Report prohibited online content

ACMA news - All latest news...

Category	Score	Sub Cat Weight	Sub Category	
Factual information	29	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	6
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	6
		6%	Manuals	3
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	22	8%	Market entry	8
		8%	Interconnection	6
		8%	Scarce Resources	8
General information	17	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	12	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	3
		3%	Equipment certification	3
		3%	Complaints process	3
Total	80			

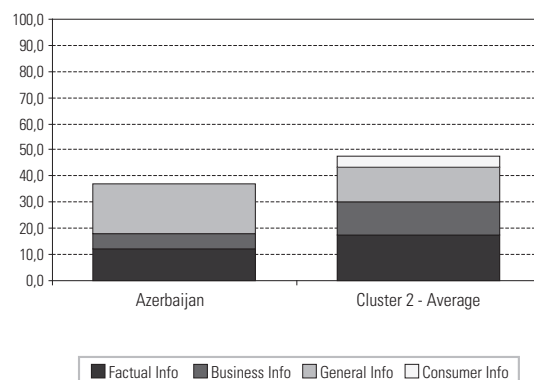


Azerbaijan



Category	Score	Sub Cat Weight	Sub Category	
Factual information	12	8%	Regulatory acts, laws and legislation	0
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	6	8%	Market entry	6
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	37			

Comparison with cluster averages



Public Utilities Commission

www.pucbahamas.gov.bs



Public Utilities Commission



Navigation

- About Us
- Mission Statement
- Consumer Centre
- Telecommunications
- Radiocommunications
- Electricity
- Water & Sewerage
- Licensee Directory
- News Centre
- Download Centre
- Legislation

Welcome to the Public Utilities Commission of The Bahamas

Consumer Advice Centre



- Your Rights
- How We Can Help
- Complaints

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Telecommunications Licensing



- License Types
- Telecomms

Latest News

Various Licensee(s) respond to licence for Resale of Services!

Proposed License for the Resale of Voice Services!

The determination of the Dispute between BTC and SRG

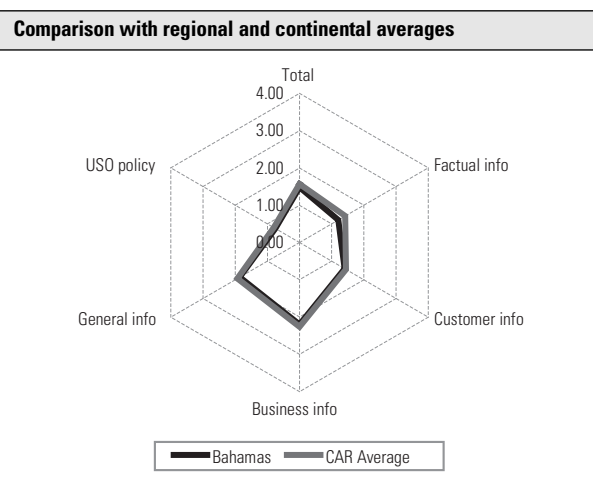
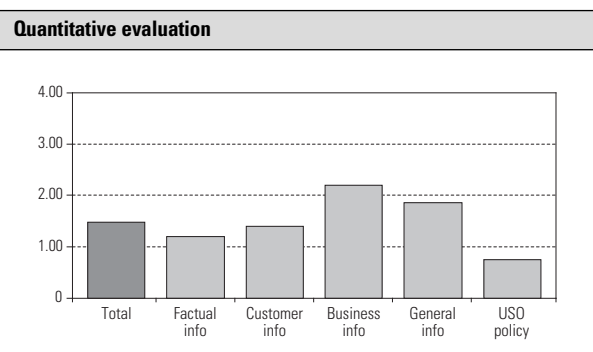
Public Notice -LONG RANGE Cordless PHONES

PUBLIC INFORMATION BULLETIN #3 of 2007!

Latest Downloads

An Application for the

Category	Sub Category		
Factual information & news	1.20	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	0
		Sector news	2
Consumer and citizen information	1.40	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1
		Consumer and citizen rights information	2
		Complaints process	3
		Information about public hearings	1
		Statistical information on consumer attention and complaints resolution	0
Business information	2.20	Equipment certification	3
		Market entry details (such as licensing)	1
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	2
General information	1.86	Mission statements	2
		Local languages	
		Links to local and international sites	1
		Contact details of key officials (phone numbers, emails, or on line contact form)	2
		Ease of use (navigation tools, website maps, search engine, overall organization)	3
		Organization chart (or equivalent)	2
Universal service / universal access	0.75	Policy information, reports and plans	0.75
Total (weighted)			1.48

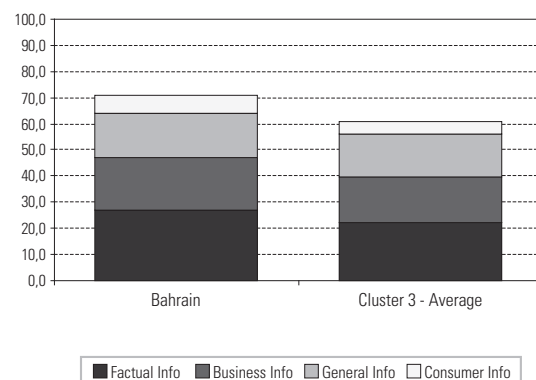


Bahrain



Category	Score	Sub Cat Weight	Sub Category	
Factual information	27	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	3
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	1
		2%	Sector News	2
Business information	20	8%	Market entry	8
		8%	Interconnection	4
		8%	Scarce Resources	8
General information	17	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	7	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	0
		3%	Equipment certification	1
		3%	Complaints process	3
Total	71			

Comparison with cluster averages



Bangladesh Telecommunication Regulatory Commission

www.btrc.gov.bd



BTRC
 Bangladesh
 Telecommunication
 Regulatory Commission



Monday, July 28, 2008

Webmail

☒ Web
 ☐ btrc.gov.bd

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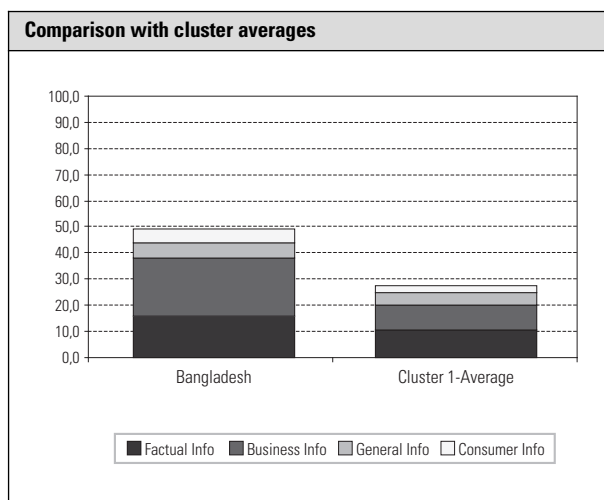
Bangladesh Telecommunication Regulatory Commission (BTRC) is an independent Commission established under the Bangladesh Telecommunication Act, 2001 (Act no. 18 of 2001) published by the Parliament in the Bangladesh Gazette, extraordinary issue of April 16, 2001. BTRC started functioning from January 31, 2002.

Vision
 To Facilitate affordable telecommunication services of acceptable quality for all regardless of their location.

PUBLIC CONSULTATION ON DRAFT LICENSING GUIDELINES FOR BROADBAND WIRELESS ACCESS (BWA) SERVICES IN BANGLADESH
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APPROVED TARIFF FOR SUBMARINE CABLE RELATED SERVICES
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Category	Score	Sub Cat Weight	Sub Category	
Factual information	16	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	1
		2%	Sector News	2
Business information	22	8%	Market entry	8
		8%	Interconnection	6
		8%	Scarce Resources	8
General information	6	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	5	3%	Consumer and citizen rights information	1
		3%	Information about public hearings	0
		3%	Equipment certification	1
		3%	Complaints process	3
Total	17			

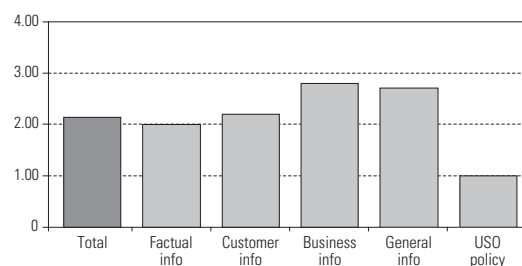


Barbados

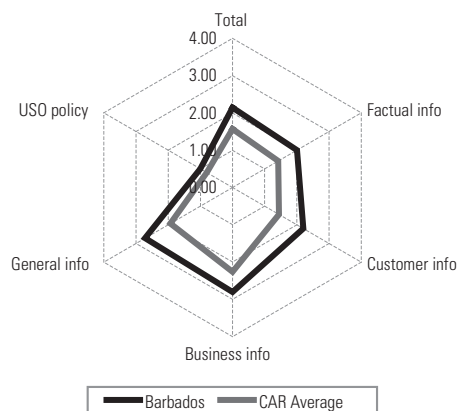


Category		Sub Category	
Factual information & news	2.00	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2
		Sector news	2
Consumer and citizen information	2.20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2
		Complaints process	3
		Information about public hearings	2
		Statistical information on consumer attention and complaints resolution	2
Business information	2.80	Equipment certification	3
		Market entry details (such as licensing)	3
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	3
General information	2.71	Mission statements	2
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	4
		Ease of use (navigation tools, website maps, search engine, overall organization)	3
		Organization chart (or equivalent)	2
Universal service / universal access	1.00	Policy information, reports and plans	1
Total (weighted)			2.14


Quantitative evaluation



Comparison with regional and continental averages



Bhutan Infocomm and Media Authority (BICMA)
www.bicma.gov.bt



འབྲུག་རྒྱལ་ཁབ་གྲོལ་མཆོག་གི་འབྲུག་དྲུག་ཁུལ་གྱི་

དྲུག་ཁུལ་འཕེལ་རྒྱས་ལྷན་ཁུངས་

Bhutan InfoComm & Media Authority



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|| Bhutan Information Communications and Media Act 2006 (English)|| Bhutan Information Communications and Media Act 2006 (Dzongkha)|| Glossary || RULES ON ICT FACILITIES AND ICT SERVICES|| Journalist Code of Conducts || Abridged Journalist Code of Conducts|| Reference Interconnection Offer || For other Rules and Regulations please refer Papers

For any comments please

Mon, 28 Jul 108

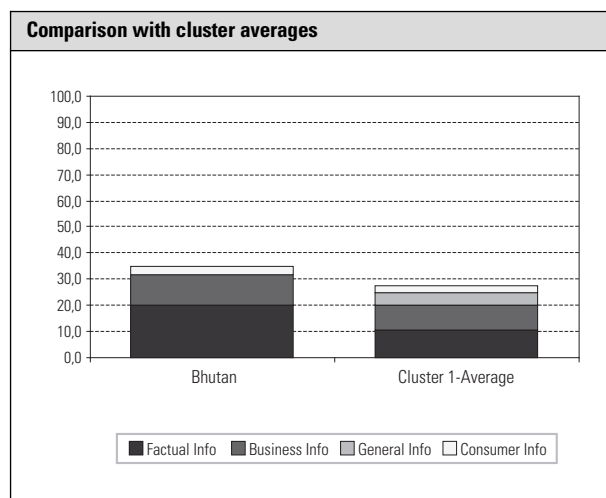
FORMS

International Filing Permit Form

Establishment:

Bhutan InfoComm and Media Authority (BICMA) was established in the year 2000 with the enactment of the Bhutan Telecommunications Act. The office was then called as Bhutan Telecommunications Authority. It was renamed as Bhutan Communications Authority in the year 2003 with the establishment of new ministry for Information and Communications. In the year

Category	Score	Sub Cat Weight	Sub Category	
Factual information	20	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	12	8%	Market entry	4
		8%	Interconnection	4
		8%	Scarce Resources	4
General information	0	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	0
		2%	Updated info	0
		2%	Links to local / international sites	0
Consumer information	3	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	3
		3%	Equipment certification	0
		3%	Complaints process	0
Total	35			



Bolivia

Dirección General de Telecomunicaciones
www.sittel.gov.bo


SUPERINTENDENCIA DE TELECOMUNICACIONES DE BOLIVIA

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Mapa del Sitio

- Inicio
- ¿Quiénes Somos?
- Transparencia
- Área Usuarios

SITTEL Informa

SITTEL Analiza posibilidad de que usuarios presenten su C.I. para comprar un Chip

Por ahora, SITTEL aclara que no existe en la actualidad una norma vigente que obligue a las personas a presentar su carnet, pasaporte u otro documento, al momento de llenar el formulario de activación de un a línea celular Leer Mas...

Tarija aplaudió la campaña "Obras y Servicios que integran Bolivia"

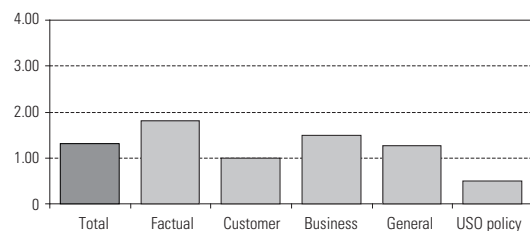
Dejar los fríos muros de las oficinas de la Superintendencia de Telecomunicaciones (SITTEL) está dando buenos resultados, el sábado 4 de julio Tarija fue el centro de la campaña "Obras y Servicios que integran a Bolivia", aplaudida por la ciudadanía por su contenido informativo respecto a los logros

Tarifas

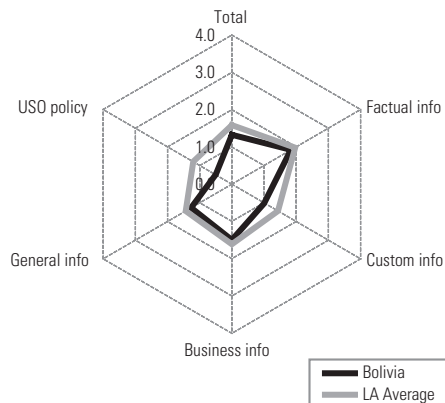

Trafico


Category	Sub Category	
Factual information & news	1,8	Regulatory acts, legislation laws 2
		Statistical information and sector indicators 1,5
		Sector news 2
Consumer and citizen information	1	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 1
		Consumer and citizen rights information 2
		Complaints process 2
		Information about public hearings -
		Statistical information on consumer attention and complaints resolution -
Business information	1,5	Equipment certification -
		Market entry details (such as licensing) 2
		Interconnection information 2
		White papers / consultancy papers 1
		Scarce resources (e.g. spectrum allocation) 2,5
General information	1,26	Mission statements 1
		Local languages
		Links to local and international sites 1,5
		Contact details of key officials (phone numbers, emails, or on line contact form) 2
		Ease of use (navigation tools, website maps, search engine, overall organization) 1,5
		Organization chart (or equivalent) -
Universal service / universal access	0,5	Policy information, reports and plans 0,5
Total (weighted)		1,31

Quantitative evaluation



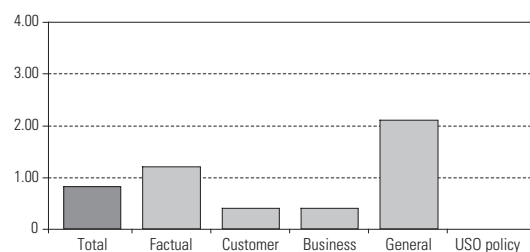
Comparison with regional and continental averages



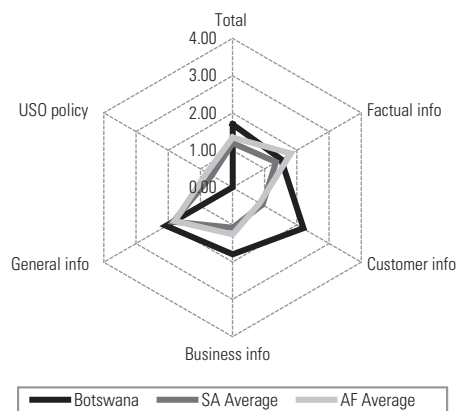


Category	Sub Category	
Factual information & news	1,50	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,80	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,07	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		1,69

Quantitative evaluation



Comparison with regional and continental averages



Brazil

Agência Nacional de Telecomunicações

www.anatel.gov.br

Ministério das Comunicações

Destaque de Governo

ANATEL Agência Nacional de Telecomunicações

Espaço do Cidadão

Informações Técnicas

Sala de Imprensa

Conheça a Anatel

Tenho interesse em...

Pesquisa Avançada

Pesquisar...

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A-

Abre todas

Informações e consultas

Internet

Ondas de rádio

Direitos e Deveres

Telefonia Fixa

Telefonia Móvel

TV por Assinatura

Comunicações Via Rádio

Interação com a Sociedade

Telefonia fixa já conta com conselhos de usuários

Os 46 Conselhos de Usuários previstos na Resolução 490, de 24 de Janeiro de 2008, foram implantados entre 15 de maio e 23 de julho. Os conselhos deverão cooperar com a concessionária no desenvolvimento e na disseminação de programas educativos destinados à orientação dos direitos e deveres dos usuários.

Leia mais

Mais notícias

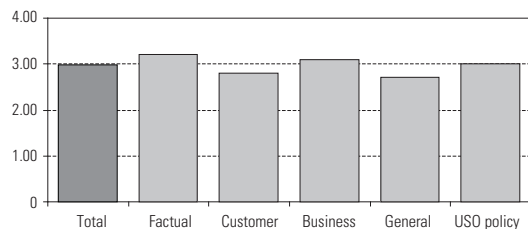
- 24/07/2008 - Anatel promove audiência pública em Porto Alegre sobre regulamentação das telecomunicações e outorgas
- 21/07/2008 - Anatel autoriza reajuste para as tarifas de telefonia

Principais serviços

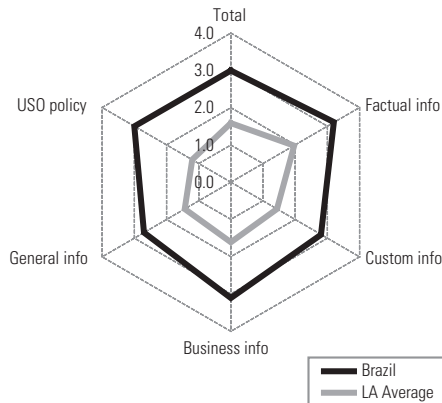
- 0800 33 2001
- Consultas Públicas
- Emissão de boletins
- Fale Conosco
- Localizar Telefones Públicos
- Preços de Ligações
- Produtos Certificados
- Ranking de Reclamações
- Tire suas dúvidas

Category		Sub Category	
Factual information & news	3,2	Regulatory acts, legislation laws	3
		Statistical information and sector indicators	3,5
		Sector news	3
Consumer and citizen information	2,8	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	3
		Consumer and citizen rights information	2,5
		Complaints process	3
		Information about public hearings	3
		Statistical information on consumer attention and complaints resolution	2,5
Business information	3,1	Equipment certification	3,5
		Market entry details (such as licensing)	3
		Interconnection information	3
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	3
General information	2,71	Mission statements	2
		Local languages	
		Links to local and international sites	2,5
		Contact details of key officials (phone numbers, emails, or on line contact form)	3,0
		Ease of use (navigation tools, website maps, search engine, overall organization)	3,5
		Organization chart (or equivalent)	2,5
Universal service / universal access	3	Policy information, reports and plans	3
Total (weighted)			2,98

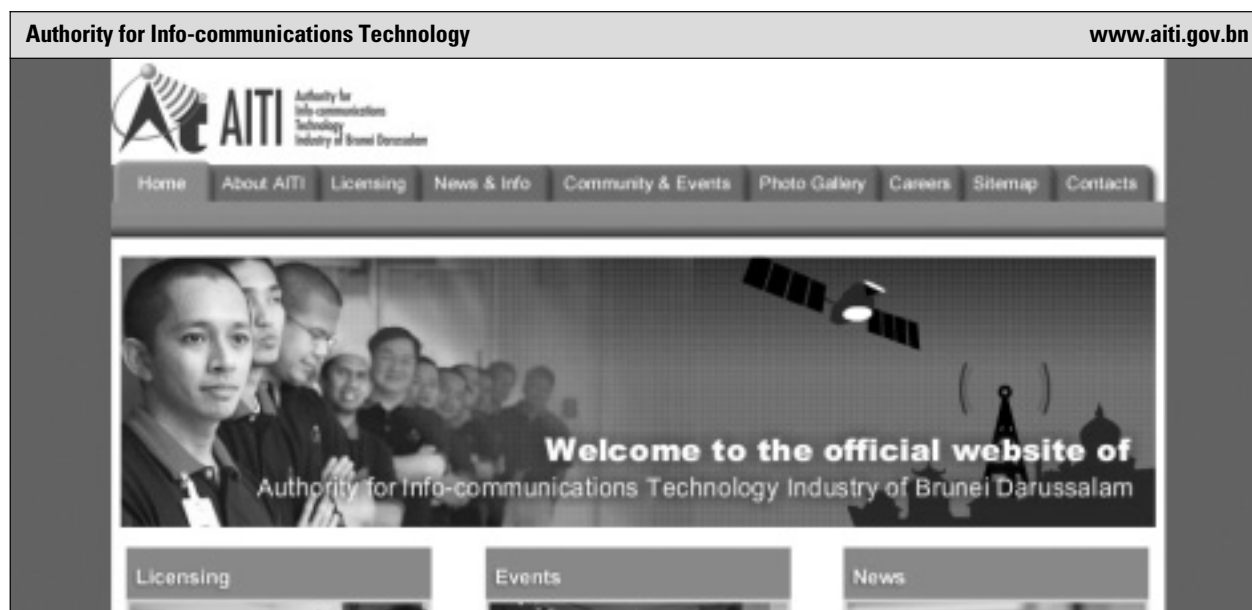
Quantitative evaluation



Comparison with regional and continental averages

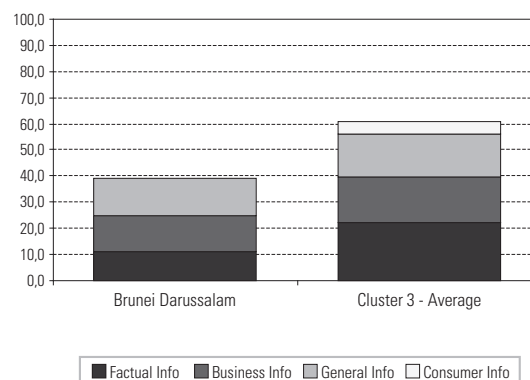


Brunei Darussalam




Category	Score	Sub Cat Weight	Sub Category	
Factual information	11	8%	Regulatory acts, laws and legislation	4
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	14	8%	Market entry	8
		8%	Interconnection	6
		8%	Scarce Resources	0
General information	14	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	39			

Comparison with cluster averages




Burkina Faso

Autorité Nationale de Régulation des Télécommunications
www.artel.bf



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- [Décisions et avis](#)
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- [Publications](#)
- [L'Actualité](#)
- [Opérateurs](#)



*Autorité Nationale de Régulation des Télécommunications
du Burkina Faso*

Bienvenue sur le Site de l'ARTEL (WWW.ARTEL.BF)
Le régulateur Burkinabé pour le secteur des télécommunications

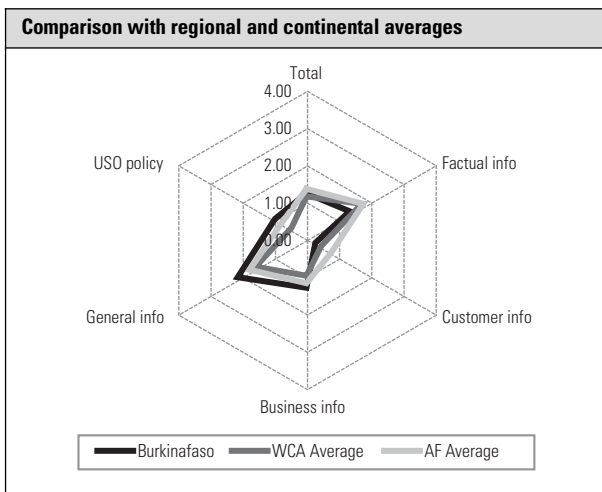
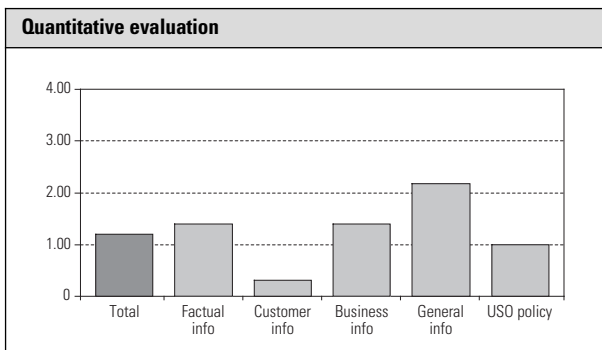
Domaines d'intervention

- Réseaux et services offerts à la concurrence
- Interconnexion
- Numérotation
- Equipements terminaux
- Radio-communication
- Téléphonie de secours

Ses missions

- Faire appliquer la réglementation
- Veiller au respect des règles des charges
- Développer les infrastructures d'exploitation
- Assurer la gestion et la maintenance des réseaux
- Veiller au respect des engagements internationaux du Burkina Faso etc.

Category	Sub Category	
Factual information & news	1,40	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,30	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,40	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,18	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	1,00	Policy information, reports and plans
Total (weighted)		1,20

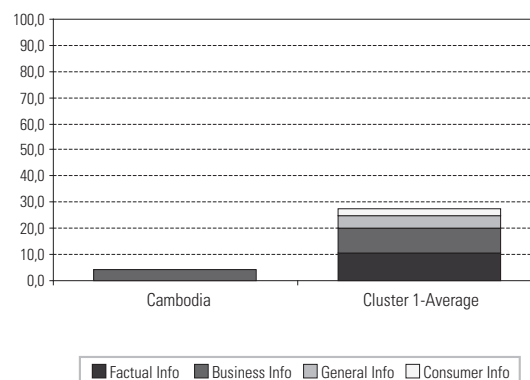


Cambodia



Category	Score	Sub Cat Weight	Sub Category	
Factual information	0	8%	Regulatory acts, laws and legislation	0
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	0
Business information	4	8%	Market entry	0
		8%	Interconnection	0
		8%	Scarce Resources	4
General information	0	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	0
		2%	Updated info	0
		2%	Links to local / international sites	0
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	4			

Comparison with cluster averages



Cameroon

Agence de Régulation des Télécommunications (ART)
www.art.cm

Bienvenue sur le site officiel de l'Agence de Régulation des Télécommunications du Cameroun. Résolution d'écran 1024 par 768 [Nous contacter](#)



Missions de l'ART

Conseil d'Administration

Direction Générale

Organigramme

Rechercher dans le site

Textes & Références ☒

Lois ☒

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Agence de Régulation des Télécommunications

République du Cameroun

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[PUBLICATIONS](#)
[GABINET INTERACTIF](#)

A LA UNE !

Commence FRADEL à Yaoundé du 12 au 13 avril 2007 [lire suite](#)

Informations sur le second des télécoms du Tchad 2007 [lire suite](#)

Données statistiques du secteur année 2006 [lire suite](#)

Publication n°16 du magazine

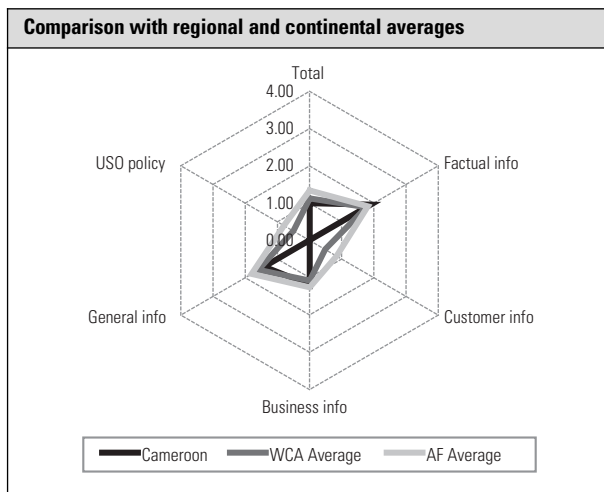
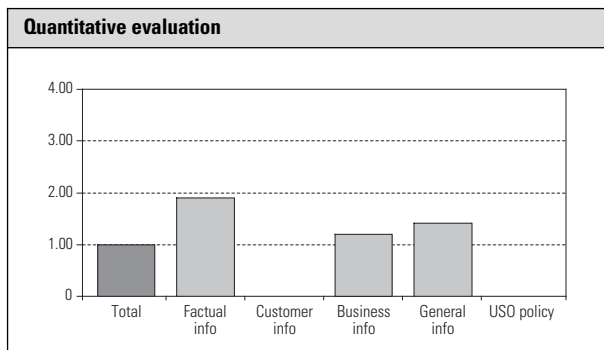
L'Agence de Régulation des Télécommunications est instituée par la loi de 98/054 du 14 juillet 1998 régissant les télécommunications au Cameroun.

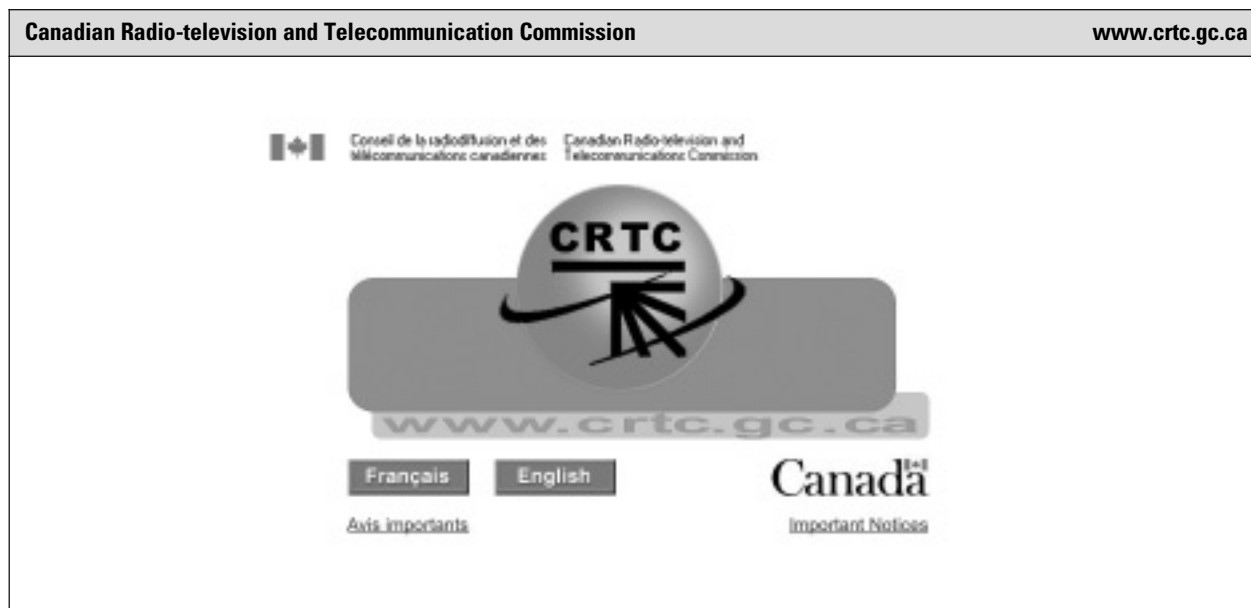
L'ART est un établissement public administratif doté de la personnalité juridique et de l'autonomie financière, dont l'organisation et le fonctionnement sont définis par les dispositions du décret 98/197 du 08 septembre 1998. Le siège de l'ART est à Yaoundé avec trois antennes : Yaoundé, Douala, Garoua.

L'ART assure la régulation, le contrôle et la suivi des activités des exploitants et des opérateurs du secteur des télécommunications et veille également au respect du principe d'égalité de traitement des usagers.

LE MOT DU DIRECTEUR GENERAL : "REGULER C'EST FACILITER"

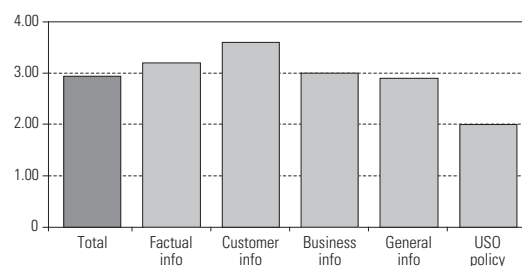
Category	Sub Category	
Factual information & news	1,90	Regulatory acts, legislation laws 2,50
		Statistical information and sector indicators 1,50
		Sector news 1,50
Consumer and citizen information	-	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 0,00
		Consumer and citizen rights information 0,00
		Complaints process 0,00
		Information about public hearings 0,00
		Statistical information on consumer attention and complaints resolution 0,00
Business information	1,20	Equipment certification 0,00
		Market entry details (such as licensing) 2,00
		Interconnection information 2,00
		White papers / consultancy papers 0,00
		Scarce resources (e.g. spectrum allocation) 2,00
General information	1,42	Mission statements 1,50
		Local languages
		Links to local and international sites 2,00
		Contact details of key officials (phone numbers, emails, or on line contact form) 1,00
		Ease of use (navigation tools, website maps, search engine, overall organization) 1,00
		Organization chart (or equivalent) 1,50
Universal service / universal access	-	Policy information, reports and plans 0,00
Total (weighted)		0,99



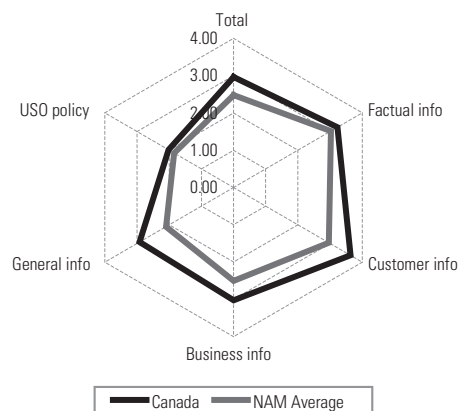


Category	Sub Category		
Factual information & news	3.20	Regulatory acts, legislation laws	3
		Statistical information and sector indicators	3
		Sector news	4
Consumer and citizen information	3.60	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	4
		Consumer and citizen rights information	4
		Complaints process	4
		Information about public hearings	4
		Statistical information on consumer attention and complaints resolution	2
Business information	3.00	Equipment certification	
		Market entry details (such as licensing)	4
		Interconnection information	3
		White papers / consultancy papers	4
		Scarce resources (e.g. spectrum allocation)	1
General information	2.90	Mission statements	3
		Local languages	2
		Links to local and international sites	3
		Contact details of key officials (phone numbers, emails, or on line contact form)	4
		Ease of use (navigation tools, website maps, search engine, overall organization)	4
		Organization chart (or equivalent)	2
Universal service / universal access	2.00	Policy information, reports and plans	2
Total (weighted)			2.94

Quantitative evaluation



Comparison with regional and continental averages

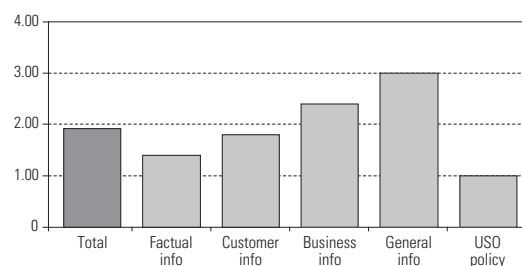


Cayman Islands

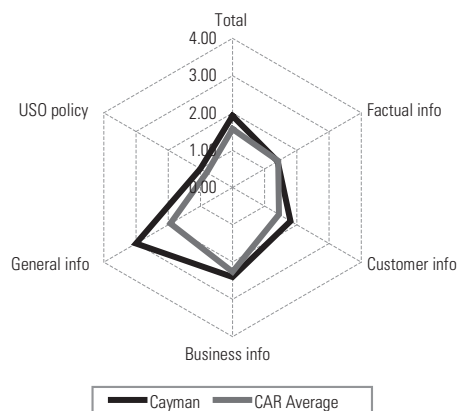


Category	Sub Category	
Factual information & news	1.40 Regulatory acts, legislation laws	2
	Statistical information and sector indicators	0
	Sector news	3
Consumer and citizen information	1.80 Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
	Consumer and citizen rights information	2
	Complaints process	3
	Information about public hearings	2
	Statistical information on consumer attention and complaints resolution	0
Business information	2.40 Equipment certification	2
	Market entry details (such as licensing)	3
	Interconnection information	2
	White papers / consultancy papers	3
	Scarce resources (e.g. spectrum allocation)	2
General information	3.00 Mission statements	1
	Local languages	
	Links to local and international sites	3
	Contact details of key officials (phone numbers, emails, or on line contact form)	4
	Ease of use (navigation tools, website maps, search engine, overall organization)	3
	Organization chart (or equivalent)	3
Universal service / universal access	1.00 Policy information, reports and plans	1
Total (weighted)		1.92

Quantitative evaluation



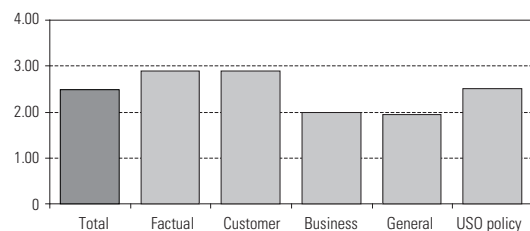
Comparison with regional and continental averages



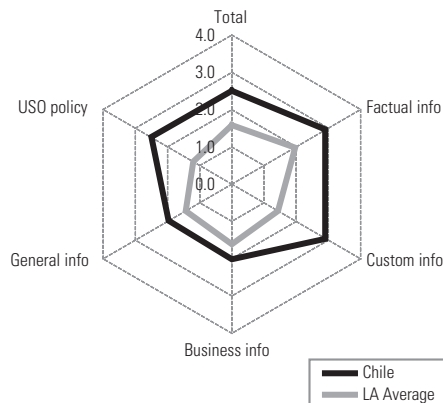


Category	Sub Category	
Factual information & news	2,9	Regulatory acts, legislation laws 3
		Statistical information and sector indicators 3
		Sector news 2,5
Consumer and citizen information	2,9	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 2,5
		Consumer and citizen rights information 3
		Complaints process 4
		Information about public hearings 3
		Statistical information on consumer attention and complaints resolution 2
Business information	2	Equipment certification 1
		Market entry details (such as licensing) 3
		Interconnection information 1,5
		White papers / consultancy papers 2
		Scarce resources (e.g. spectrum allocation) 2,5
General information	1,95	Mission statements 1
		Local languages
		Links to local and international sites 2
		Contact details of key officials (phone numbers, emails, or on line contact form) 3
		Ease of use (navigation tools, website maps, search engine, overall organization) 1,5
		Organization chart (or equivalent) 2,5
Universal service / universal access	2,5	Policy information, reports and plans 2,5
Total (weighted)		2,49

Quantitative evaluation





Comparison with regional and continental averages



Colombia

Comisión de Regulación de Telecomunicaciones
www.crt.gov.co

Comisión de Regulación de Telecomunicaciones - República de Colombia

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Noticias

Julio 24, 2008

Actividades Regulatorias

Régulación de Redes en Convergencia

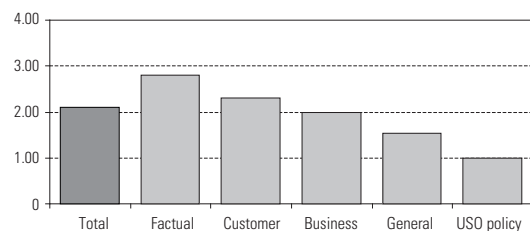
La CRT pone en conocimiento del sector el Documento de análisis de Regulación de redes en convergencia, el cual contiene un marco técnico general relativo a las redes de nueva generación y también identifica aspectos que deberán ser contemplados por la nueva regulación de cara a la convergencia. Con este documento se da inicio al proceso de discusión, encaminado a la consolidación y estructuración de una propuesta regulatoria que responde a las necesidades y requerimientos del sector.

[Más información](#)

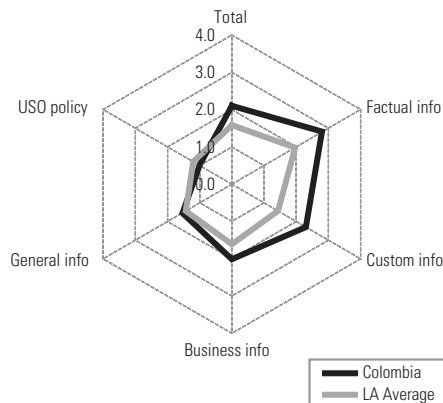
Última actualización: 04.06.08

Category	Sub Category		
Factual information & news	2,8	Regulatory acts, legislation laws	3
		Statistical information and sector indicators	3,5
		Sector news	1
Consumer and citizen information	2,3	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2,5
		Complaints process	3
		Information about public hearings	3
		Statistical information on consumer attention and complaints resolution	1
Business information	2	Equipment certification	2,5
		Market entry details (such as licensing)	2
		Interconnection information	2
		White papers / consultancy papers	2
		Scarce resources (e.g. spectrum allocation)	1,5
General information	1,53	Mission statements	1
		Local languages	
		Links to local and international sites	1,5
		Contact details of key officials (phone numbers, emails, or on line contact form)	2
		Ease of use (navigation tools, website maps, search engine, overall organization)	1
		Organization chart (or equivalent)	2,5
Universal service / universal access	1	Policy information, reports and plans	1
Total (weighted)			2,1

Quantitative evaluation



Comparison with regional and continental averages



Costa Rica

Autoridad Reguladora de los Servicios Públicos

www.aresp.go.cr


aresep
AUTORIDAD REGULADORA DE LOS SERVICIOS PÚBLICOS

Agua · Energía · Telecomunicaciones · Transporte

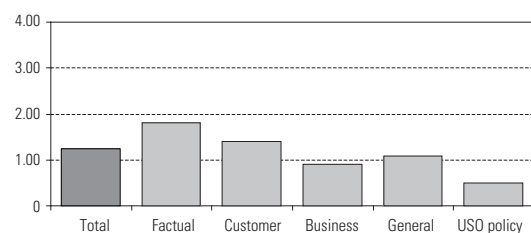
La Institución
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 Audiencias
 Resoluciones
 Tarifas Vigentes
 Consejos
 Quejas y Reclamos
 Publicaciones
 Concursos y Oferta de Servicios



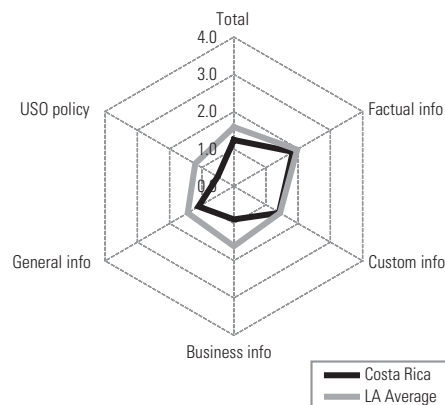
Telecomunicaciones
PROPUESTA DE REGLAMENTO DE ACCESO E INTERCONEXION Para exponer, de conformidad con lo señalado en el artículo 36 inciso c) de la ley de la Autoridad Reguladora de los Servicios Públicos, Ley No7593, y en el artículo 77 inciso 2 de la Ley General de Telecomunicaciones, Ley No8642. La propuesta se tramita en el expediente QT-359-2008. La presentación de posiciones vence el 20 de agosto de 2008 y la Audiencia

Category	Sub Category		
Factual information & news	1.8	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2
		Sector news	1
Consumer and citizen information	1.4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1
		Consumer and citizen rights information	2
		Complaints process	2
		Information about public hearings	1
		Statistical information on consumer attention and complaints resolution	1
Business information	0.9	Equipment certification	-
		Market entry details (such as licensing)	1
		Interconnection information	1
		White papers / consultancy papers	1.5
		Scarce resources (e.g. spectrum allocation)	1
General information	1.1	Mission statements	1
		Local languages	
		Links to local and international sites	1
		Contact details of key officials (phone numbers, emails, or on line contact form)	1
		Ease of use (navigation tools, website maps, search engine, overall organization)	1.5
		Organization chart (or equivalent)	1
Universal service / universal access	0.5	Policy information, reports and plans	0.5
Total (weighted)			1.2

Quantitative evaluation



Comparison with regional and continental averages



Cuba

Dirección de Regulaciones y Normas - Ministerio de Informática y Comunicaciones
www.mic.gov.cu


MINISTERIO DE LA INFORMÁTICA Y LAS COMUNICACIONES DE CUBA
www.mic.gov.cu



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Industria Electrónica
Telecomunicaciones
Radiodifusión
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Espectro Radioeléctrico

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En Portada
Informatización con garantías

Este año y los próximos bajo los principios de fiabilidad, estabilidad, seguridad, invulnerabilidad y soberanía en las infocomunicaciones, el uso de las nuevas tecnologías informáticas y de comunicaciones, deberá seguir extendiéndose, ampliándose y consolidándose en el país.

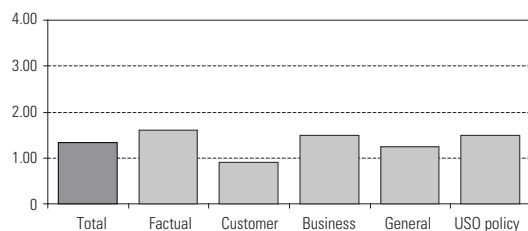
MIC por dentro
Informatización con garantías
Hombres bien lejos del suelo
Entregan Orden de la Estrella la Solidaridad Italiana a vicepresidente de ETECSA
Excelente resultado de Cuba, la Exposición Mundial de Filatelia EFIRD 2008
Conferencia Mensual de FORDES

Informatización de la Sociedad
Política del Estado cubana en las bases

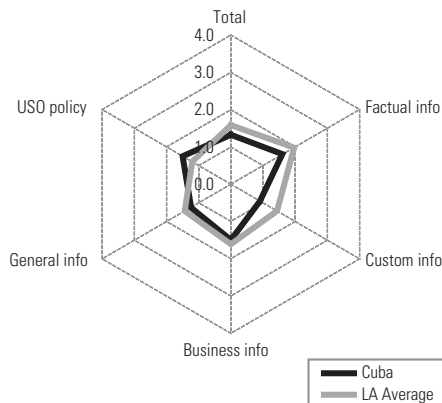
Marco Legislativo
Ordenar los servicios de las

Category	Sub Category		
Factual information & news	1.60	Regulatory acts, legislation laws	2.5
		Statistical information and sector indicators	0.5
		Sector news	2.0
Consumer and citizen information	0.90	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1.0
		Consumer and citizen rights information	1.0
		Complaints process	1.5
		Information about public hearings	1.0
		Statistical information on consumer attention and complaints resolution	-
Business information	1.50	Equipment certification	3.0
		Market entry details (such as licensing)	2.5
		Interconnection information	1.0
		White papers / consultancy papers	0.5
		Scarce resources (e.g. spectrum allocation)	0.5
General information	1.24	Mission statements	1.0
		Local languages	
		Links to local and international sites	1.0
		Contact details of key officials (phone numbers, emails, or on line contact form)	1.0
		Ease of use (navigation tools, website maps, search engine, overall organization)	1.5
		Organization chart (or equivalent)	2.0
Universal service / universal access	1.50	Policy information, reports and plans	1.5
Total (weighted)			1.34

Quantitative evaluation



Comparison with regional and continental averages



National Telecommunications Regulatory Commission
www.ectel.int/ntrcdm



National Telecommunications Regulatory Commission of Dominica
 42-2 Kennedy Avenue
 Roseau
 Commonwealth Of Dominica
 Tel: 767-440-0627/767-500-3333
 Fax: 767-440-0835
 E-mail: secretariat@ntrcdm.org

Tuesday July 22, 2008

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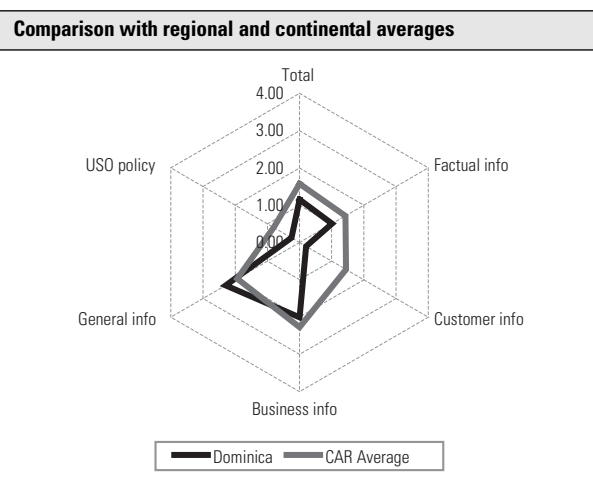
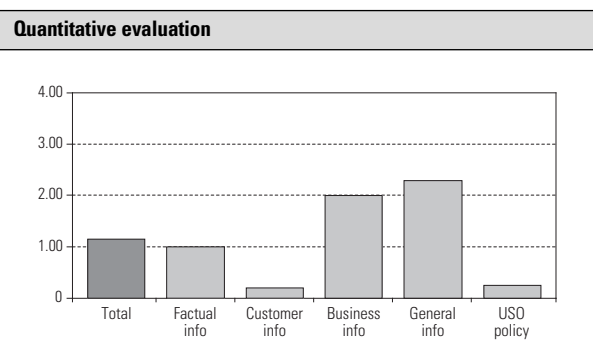
NTRC Member Mailbox







Category	Sub Category		
Factual information & news	1.00	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	0
		Sector news	1
Consumer and citizen information	0.20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1
		Consumer and citizen rights information	0
		Complaints process	0
		Information about public hearings	0
		Statistical information on consumer attention and complaints resolution	0
Business information	2.00	Equipment certification	3
		Market entry details (such as licensing)	3
		Interconnection information	2
		White papers / consultancy papers	0
		Scarce resources (e.g. spectrum allocation)	2
General information	2.29	Mission statements	1
		Local languages	
		Links to local and international sites	3
		Contact details of key officials (phone numbers, emails, or on line contact form)	3
		Ease of use (navigation tools, website maps, search engine, overall organization)	1
		Organization chart (or equivalent)	2
Universal service / universal access	0.25	Policy information, reports and plans	0.25
Total (weighted)			1.15

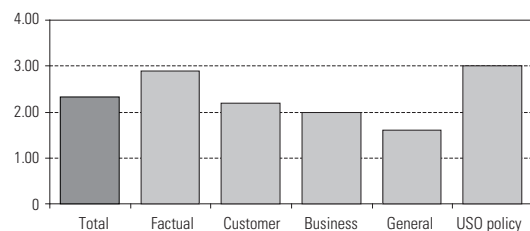


Dominican Republic

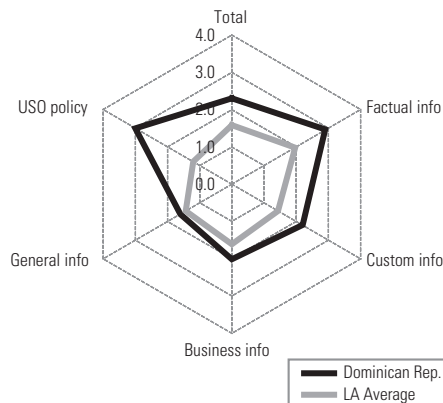


Category	Sub Category	
Factual information & news	2,9	Regulatory acts, legislation laws 3,5
		Statistical information and sector indicators 2
		Sector news 3,5
Consumer and citizen information	2,2	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 2,5
		Consumer and citizen rights information 3
		Complaints process 3,5
		Information about public hearings -
		Statistical information on consumer attention and complaints resolution 2
Business information	2	Equipment certification 2
		Market entry details (such as licensing) 2,5
		Interconnection information 2
		White papers / consultancy papers 1,5
		Scarce resources (e.g. spectrum allocation) 2
General information	1,61	Mission statements 1
		Local languages
		Links to local and international sites 2
		Contact details of key officials (phone numbers, emails, or on line contact form) 3
		Ease of use (navigation tools, website maps, search engine, overall organization) 0,5
		Organization chart (or equivalent) 2
Universal service / universal access	3	Policy information, reports and plans 3
Total (weighted)		2,32

Quantitative evaluation



Comparison with regional and continental averages



Consejo Nacional de Telecomunicaciones

www.conatel.gov.ec

CONATEL
CONSEJO NACIONAL DE TELECOMUNICACIONES

ATEL
Secretaría Nacional de Telecomunicaciones

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Centro de Atención en línea

Estudio Exploratorio
Proceso de Negociación

22

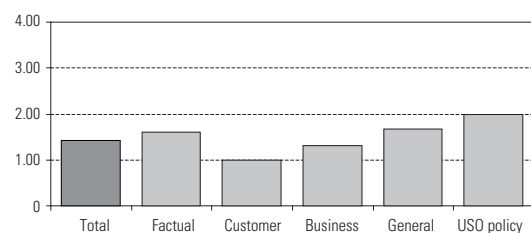
JULIO

Sector de Telecomunicaciones cuenta con nuevo Plan Nacional de Frecuencias

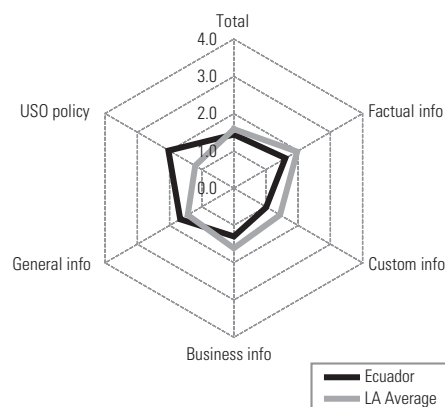
GOBIERNO NACIONAL DE LA REPUBLICA DEL ECUADOR
PRESIDENCIA DEL I.C. RAFAEL CORREA

Category	Sub Category		
Factual information & news	1,6	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	1
		Sector news	2
Consumer and citizen information	1	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	0,5
		Complaints process	0,5
		Information about public hearings	2
		Statistical information on consumer attention and complaints resolution	-
Business information	1,3	Equipment certification	1
		Market entry details (such as licensing)	1,5
		Interconnection information	1
		White papers / consultancy papers	1
		Scarce resources (e.g. spectrum allocation)	2
General information	1,68	Mission statements	1
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	2
		Ease of use (navigation tools, website maps, search engine, overall organization)	2
		Organization chart (or equivalent)	1
Universal service / universal access	2	Policy information, reports and plans	2
Total (weighted)			1,43

Quantitative evaluation



Comparison with regional and continental averages

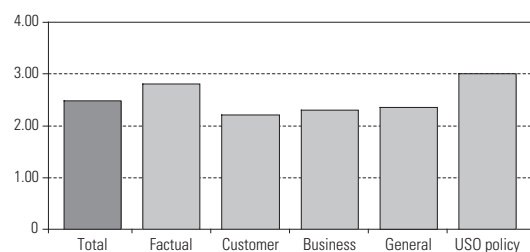


Egypt

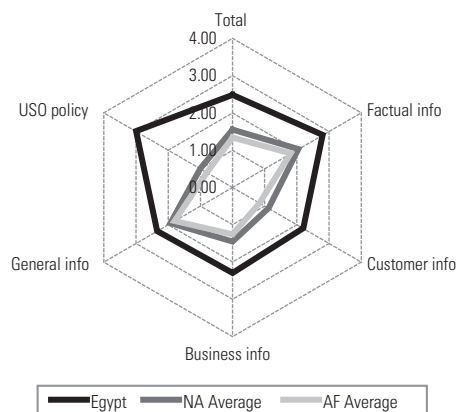


Category	Sub Category	
Factual information & news	2,80	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	2,30	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,35	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	3,00	Policy information, reports and plans
Total (weighted)		2,48

Quantitative evaluation



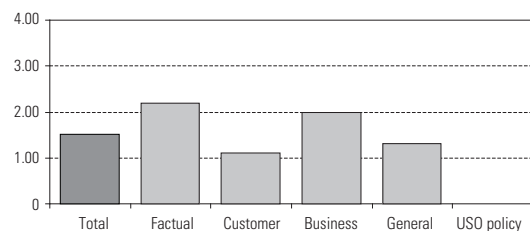
Comparison with regional and continental averages



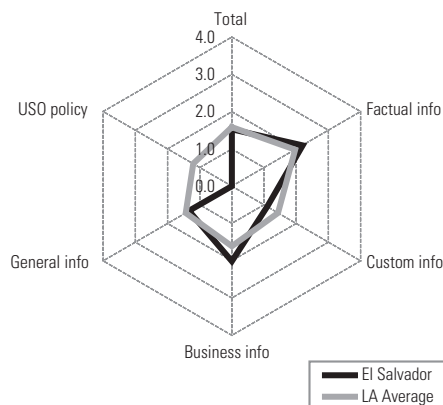


Category	Sub Category		
Factual information & news	2,2	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2
		Sector news	3
Consumer and citizen information	1,1	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	1
		Complaints process	2,5
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	-
Business information	2	Equipment certification	2
		Market entry details (such as licensing)	2,5
		Interconnection information	2
		White papers / consultancy papers	0,5
		Scarce resources (e.g. spectrum allocation)	3
General information	1,32	Mission statements	1
		Local languages	
		Links to local and international sites	1
		Contact details of key officials (phone numbers, emails, or on line contact form)	2
		Ease of use (navigation tools, website maps, search engine, overall organization)	1
		Organization chart (or equivalent)	2
Universal service / universal access	-	Policy information, reports and plans	-
Total (weighted)			1,52

Quantitative evaluation



Comparison with regional and continental averages



Ethiopia

Ethiopian Telecommunications Corporation (ETC)

www.ethionet.et


Ethiopian Telecommunications Corporation


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Welcome to ETC

What is NEW?

June 24, 2008

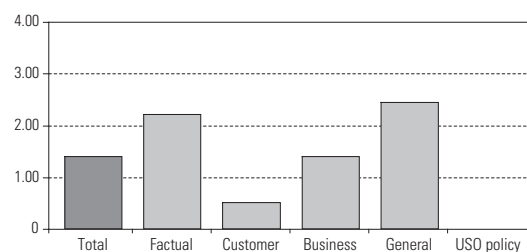
VENDER FINANCING PROJECT

Installation of one of

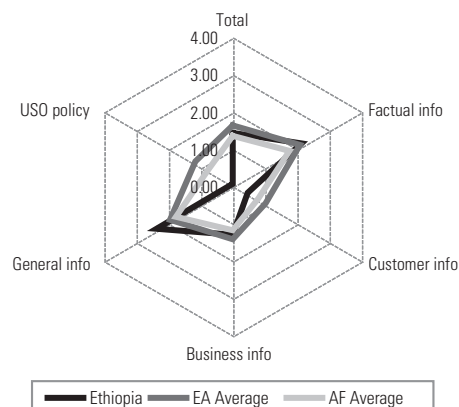
Data & Internet Services
Ethio-Internet Services
[Dial-up Internet](#)
[Lease Line](#)
[Domain Name](#)
[Web Designing](#)
[Web Hosting](#)
Ethio-Stream Services
[Digital Data Network](#)
[ISDN](#)
[Frame Relay](#)
Ethio-Mobile Services
[Ethio-Mobile](#)
 > Pre-paid mobile
 > Post-paid mobile
 > Satellite Mobile

Category		Sub Category	
Factual information & news	2.20	Regulatory acts, legislation laws	2.00
		Statistical information and sector indicators	3.00
		Sector news	1.00
Consumer and citizen information	0.50	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2.50
		Consumer and citizen rights information	0.00
		Complaints process	0.00
		Information about public hearings	0.00
		Statistical information on consumer attention and complaints resolution	0.00
Business information	1.40	Equipment certification	3.50
		Market entry details (such as licensing)	0.00
		Interconnection information	0.00
		White papers / consultancy papers	0.00
		Scarce resources (e.g. spectrum allocation)	3.50
General information	2.45	Mission statements	2.00
		Local languages	1.50
		Links to local and international sites	4.00
		Contact details of key officials (phone numbers, emails, or on line contact form)	3.50
		Ease of use (navigation tools, website maps, search engine, overall organization)	1.00
		Organization chart (or equivalent)	2.00
Universal service / universal access	0.00	Policy information, reports and plans	0.00
Total (weighted)			1.39

Quantitative evaluation



Comparison with regional and continental averages



Agence de régulation des Télécommunications (ARTEL)
www.artel.ga

Nous contacter
Plan du site

recherche...



REPUBLICQUE GABONAISE

Agence de régulation des Télécommunications

Accueil
Présentation
Répertoire
Régimes
Barèmes
Synthèse
Observatoire
Agenda

LE MOT DU PRÉSIDENT

Accueil


Réseau Francophone de la Régulation des Télécommunications
www.fratel.org

ACTUALITÉ

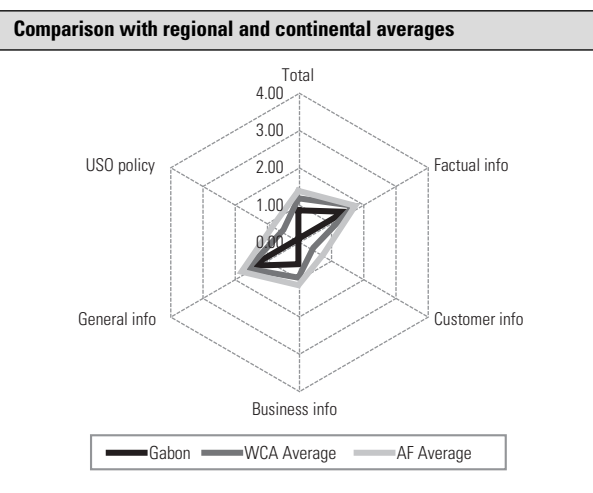
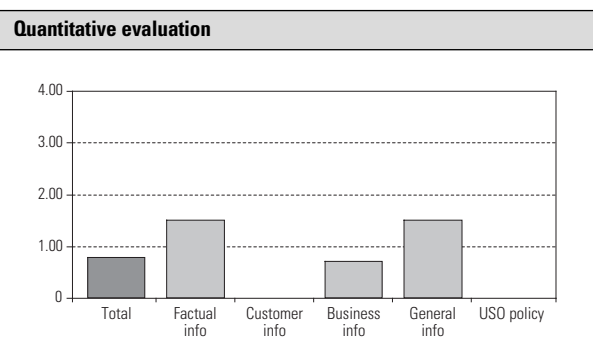
23-05-2008 Séminaire Fratel
05-05-2008 Mise au point entre l'artel et les opérateurs de télécommunication

INFOS PRATIQUES

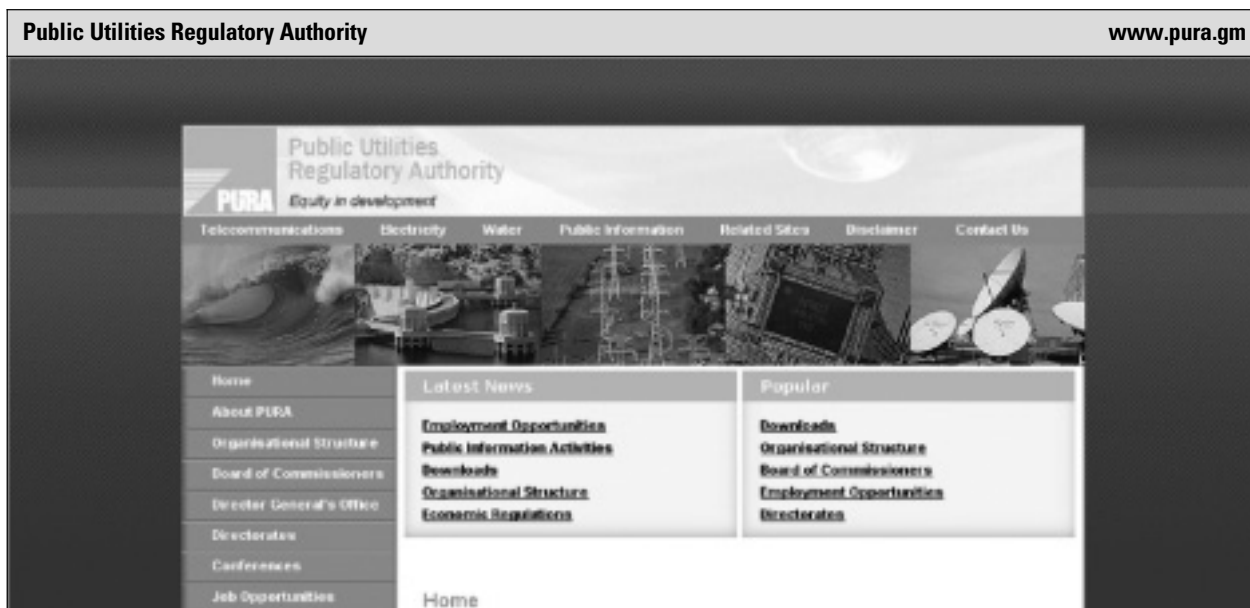
Publications
Nous contacter
Nos liens
Plan du site
Evènements

"Bienvenue sur le site de l'ARTEL"
Marius Fourgues - PCRT

Category	Sub Category	
Factual information & news	1,50	Regulatory acts, legislation laws 2,50
		Statistical information and sector indicators 0,00
		Sector news 2,50
Consumer and citizen information	-	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 0,00
		Consumer and citizen rights information 0,00
		Complaints process 0,00
		Information about public hearings 0,00
		Statistical information on consumer attention and complaints resolution 0,00
Business information	0,70	Equipment certification 0,00
		Market entry details (such as licensing) 1,50
		Interconnection information 1,00
		White papers / consultancy papers 0,00
		Scarce resources (e.g. spectrum allocation) 1,00
General information	1,50	Mission statements 1,50
		Local languages 1,50
		Links to local and international sites 1,50
		Contact details of key officials (phone numbers, emails, or on line contact form) 1,50
		Ease of use (navigation tools, website maps, search engine, overall organization) 2,00
		Organization chart (or equivalent) 1,00
Universal service / universal access	-	Policy information, reports and plans 0,00
Total (weighted)		0,78

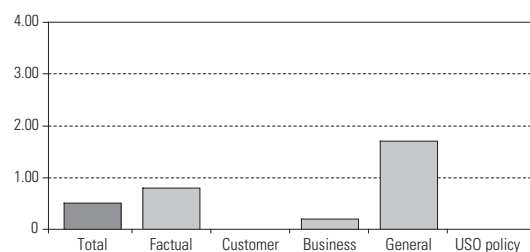


Gambia

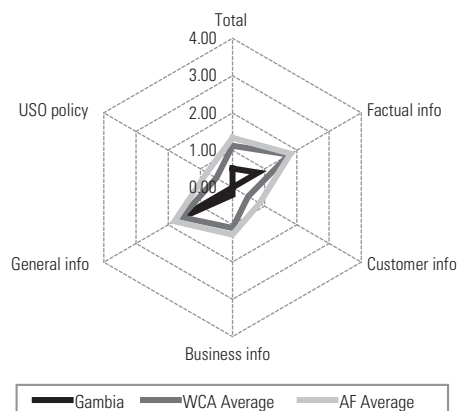


Category	Sub Category	
Factual information & news	0,80	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	-	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	0,20	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,71	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,51

Quantitative evaluation



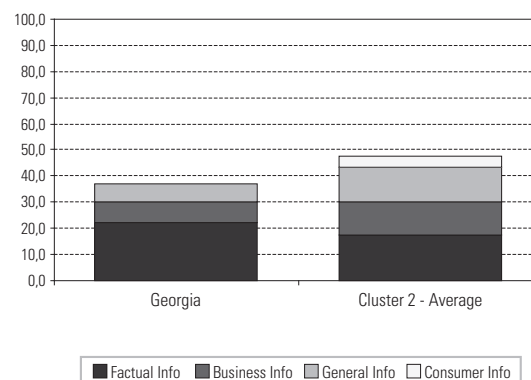
Comparison with regional and continental averages



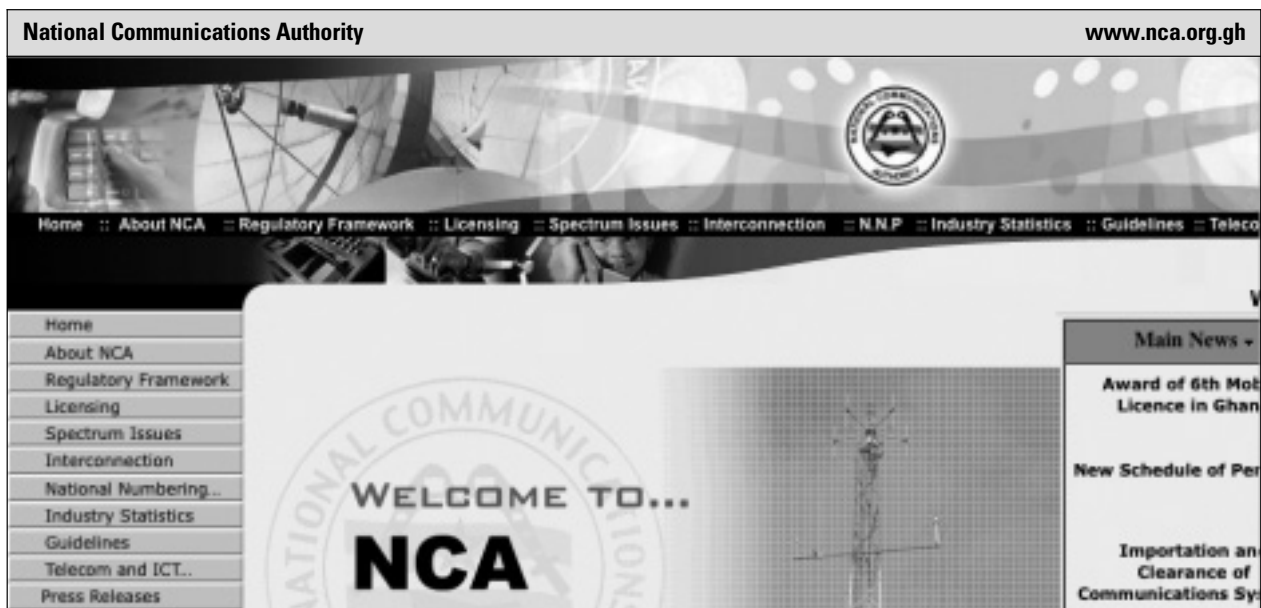


Category	Score	Sub Cat Weight	Sub Category	
Factual information	22	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	4
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	3
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	8	8%	Market entry	4
		8%	Interconnection	0
		8%	Scarce Resources	4
General information	7	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	37			

Comparison with cluster averages

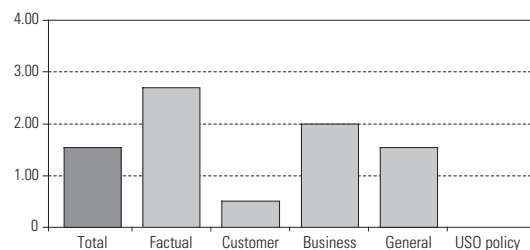


Ghana

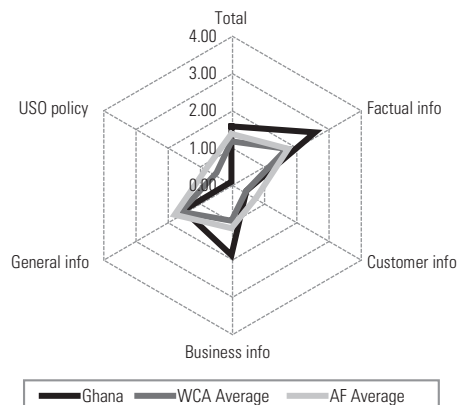


Category	Sub Category	
Factual information & news	2,70	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,50	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	2,00	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,53	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		1,53

Quantitative evaluation



Comparison with regional and continental averages



National Telecommunications Regulatory Commission
www.ectel.int/grd/



National Telecommunications Regulatory Commission Grenada



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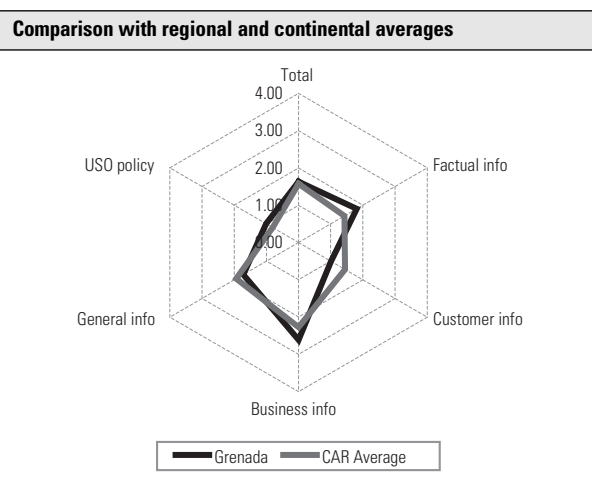
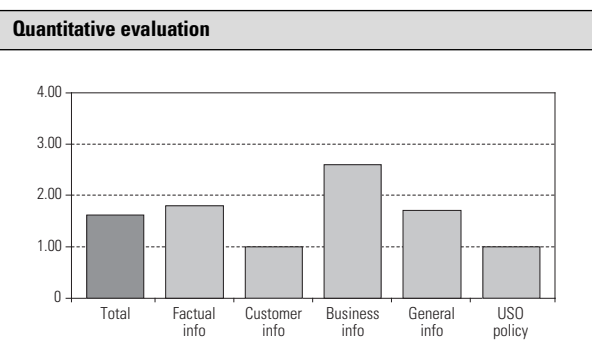
- Application for Licence
- Application/Licence Fees
- Broadcast Licence
- Type Approval
- Amateur Radio
- Licence Register



What is the NTRC?

The National Telecommunications Regulatory Commission was established pursuant to the Eastern Caribbean Telecommunications Authority Treaty and the Telecommunications Act 31 of 2000 to regulate the newly liberalized Telecommunications market in Grenada in collaboration with the Eastern Caribbean Telecommunications Authority.

Category	Sub Category		
Factual information & news	1.80	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2
		Sector news	1
Consumer and citizen information	1.00	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	1
		Complaints process	0
		Information about public hearings	2
		Statistical information on consumer attention and complaints resolution	0
Business information	2.60	Equipment certification	3
		Market entry details (such as licensing)	2
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	3
General information	1.71	Mission statements	2
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	1
		Ease of use (navigation tools, website maps, search engine, overall organization)	1
		Organization chart (or equivalent)	3
Universal service / universal access	1.00	Policy information, reports and plans	1
Total (weighted)			1.62



Guatemala

Superintendencia de Telecomunicaciones
www.sit.gob.gt



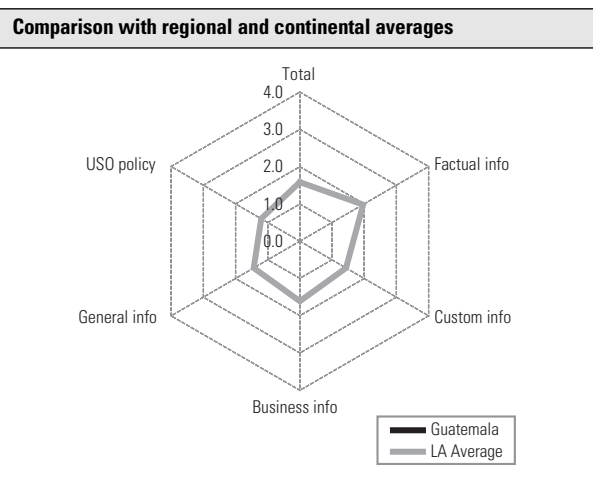
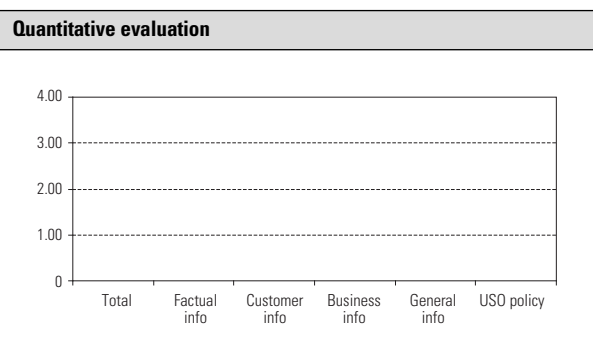
DESCULPE LAS Molestias
ESTAMOS TRABAJANDO

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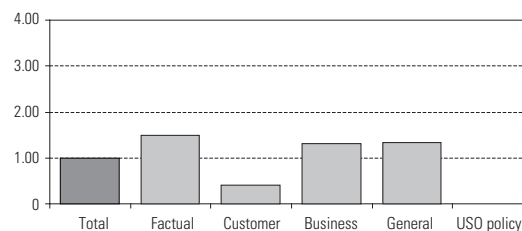
Category	Sub Category
Factual information & news	Regulatory acts, legislation laws
	Statistical information and sector indicators
	Sector news
Consumer and citizen information	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
	Consumer and citizen rights information
	Complaints process
	Information about public hearings
	Statistical information on consumer attention and complaints resolution
Business information	Equipment certification
	Market entry details (such as licensing)
	Interconnection information
	White papers / consultancy papers
	Scarce resources (e.g. spectrum allocation)
General information	Mission statements
	Local languages
	Links to local and international sites
	Contact details of key officials (phone numbers, emails, or on line contact form)
	Ease of use (navigation tools, website maps, search engine, overall organization)
	Organization chart (or equivalent)
Universal service / universal access	Policy information, reports and plans
Total (weighted)	



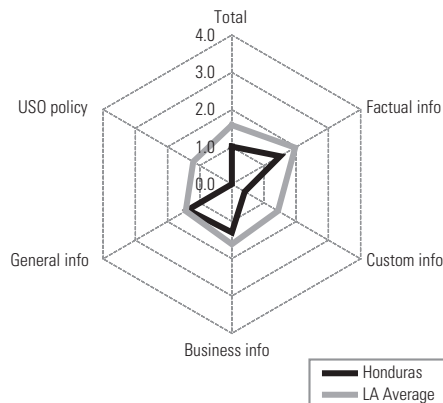


Category	Sub Category		
Factual information & news	1,5	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	1,5
		Sector news	0,5
Consumer and citizen information	0,4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1
		Consumer and citizen rights information	-
		Complaints process	1
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	-
Business information	1,3	Equipment certification	-
		Market entry details (such as licensing)	2,5
		Interconnection information	1
		White papers / consultancy papers	1
		Scarce resources (e.g. spectrum allocation)	2
General information	1,34	Mission statements	1
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	1,5
		Ease of use (navigation tools, website maps, search engine, overall organization)	1
		Organization chart (or equivalent)	1
Universal service / universal access	-	Policy information, reports and plans	-
Total (weighted)			1

Quantitative evaluation



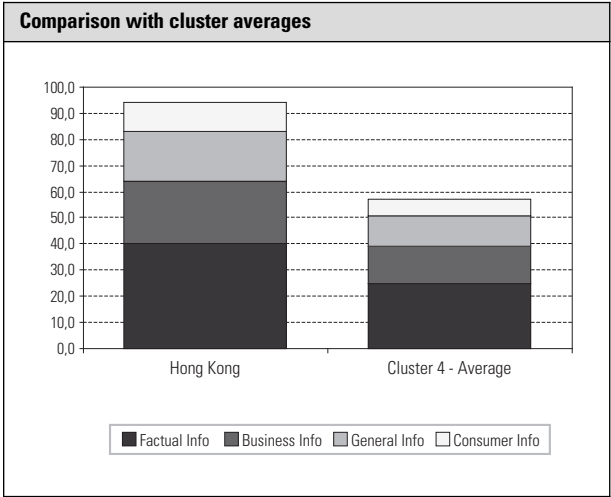
Comparison with regional and continental averages



Hong Kong

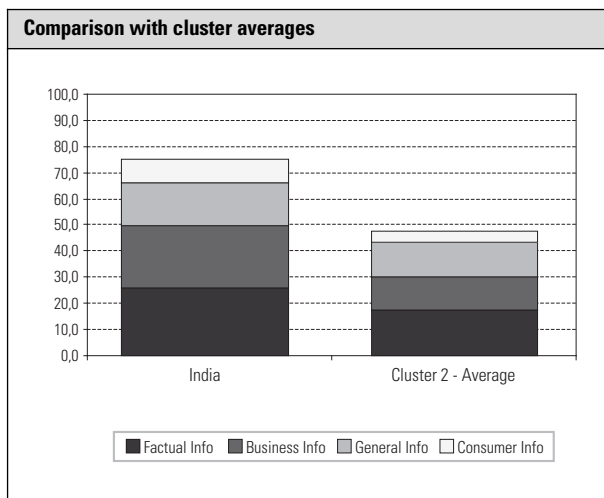


Category	Score	Sub Cat Weight	Sub Category	
Factual information	40	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	6
		6%	Manuals	6
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	24	8%	Market entry	8
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	11	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	3
		3%	Equipment certification	2
		3%	Complaints process	3
Total	94			





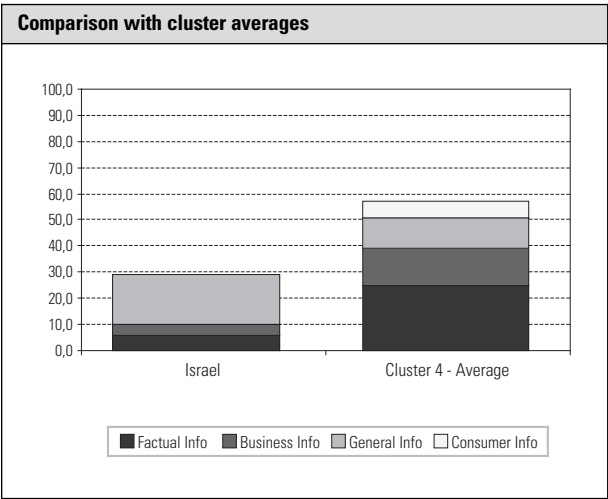
Category	Score	Sub Cat Weight	Sub Category	
Factual information	26	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	3
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	24	8%	Market entry	8
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	16	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	9	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	3
		3%	Equipment certification	0
		3%	Complaints process	3
Total	75			



Israel



Category	Score	Sub Cat Weight	Sub Category	
Factual information	6	8%	Regulatory acts, laws and legislation	4
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	4	8%	Market entry	4
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	29			



Agence des Télécommunications de Côte d'Ivoire
www.atci.ci



ATCI
Agence des Télécommunications
de Côte d'Ivoire

[Français](#) | [English](#)

ATCI à l'écoute du monde des Télécommunications
Plan du site
Liens Utiles

Présentation

- ▣ Mot du DG
- ▣ Création & Mission
- ▣ Les Directions
- ▣ Organigramme
- ▣ Infos & Docs

Cadre réglementaire

- ▣ Décision de l'ATCI

Actualités de l'ATCI

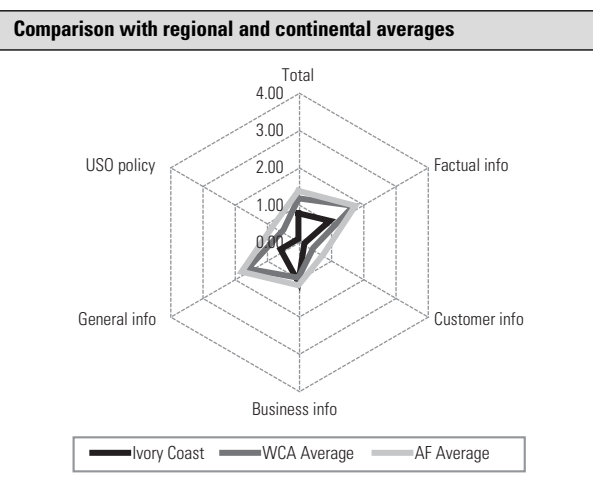
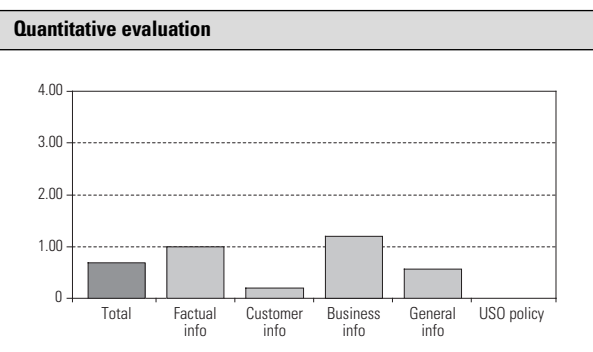
- Forum sur la Cybercriminalité du 18 au 19 juin 2006 à Abidjan
- liste des Autorisations et Receptissés de Déclaration délivrés par l'ATCI
- Liste des Installateurs et Vendeurs privée agréés par l'ATCI
- Liste des équipements terminaux homologués par l'ATCI
- Evolution du marché National de la Téléphonie

Dernières nouvelles

Abidjan- Côte d'Ivoire)

FATCI organise en collaboration avec l'ONG ISOC-CI un forum national sur la cybersécurité du 18 au 19

Category	Sub Category	
Factual information & news	1,00	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,20	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	0,56	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,68



Jamaica

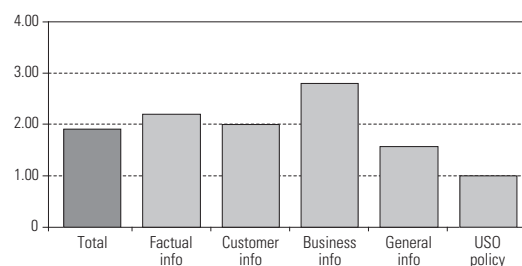
Office of Utilities Regulation (OUR)
Spectrum Management Authority (SMA)

www.our.org.jm
www.sma.gov.jm

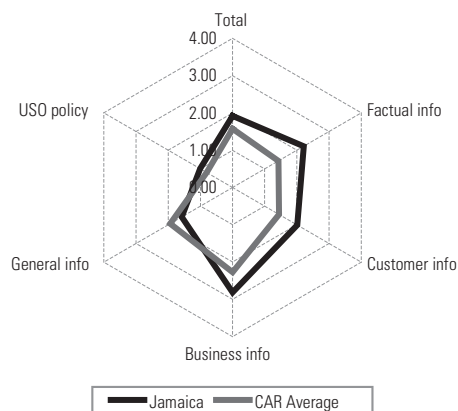


Category	Sub Category		
Factual information & news	2.20	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2
		Sector news	3
Consumer and citizen information	2.00	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2
		Complaints process	2
		Information about public hearings	2
		Statistical information on consumer attention and complaints resolution	2
Business information	2.80	Equipment certification	3
		Market entry details (such as licensing)	3
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	3
General information	1.57	Mission statements	2
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	1
		Ease of use (navigation tools, website maps, search engine, overall organization)	2
		Organization chart (or equivalent)	1
Universal service / universal access	1.00	Policy information, reports and plans	1
Total (weighted)			1.91

Quantitative evaluation

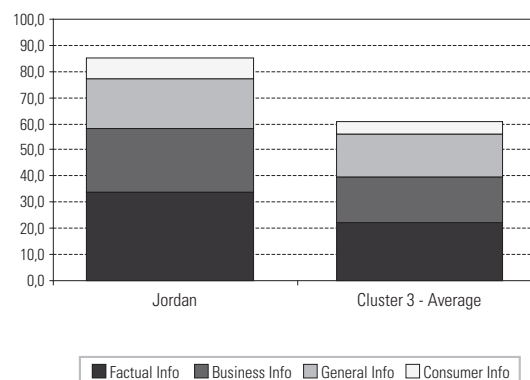


Comparison with regional and continental averages



Category	Score	Sub Cat. Weight	Sub Category	
Factual information	34	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	3
		6%	Manuals	6
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	24	8%	Market entry	8
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	8	3%	Consumer and citizen rights information	2
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	3
Total	85			

Comparison with cluster averages



Kenya

Communications Commission of Kenya

www.cck.go.ke



Communications Commission of Kenya

[Search](#)
[FAQs](#)
[Contact Us](#)

Ensuring fair play

Welcome to our site!

The Communications Commission of Kenya (CCK) is the independent regulatory authority for the communications industry in Kenya. Its role is to license and regulate telecommunications, radiocommunication and postal/courier services in Kenya.

Telecommunications



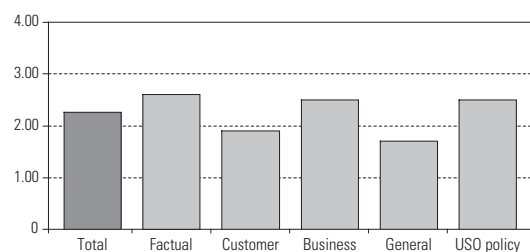
HEADLINES

- 12-June-08
Government announces incentives for ICT sector in 2008/09 budget

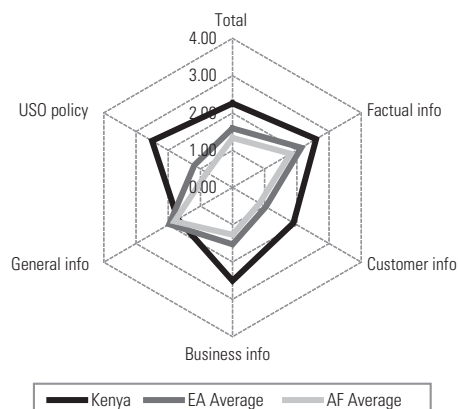
- ABOUT CCK
- TELECOMMUNICATIONS
- RADIOCOMMUNICATION
- POSTAL AND COURIER
- STANDARDS & TYPE-APPROVAL
- PUBLICATIONS AND STATISTICS
- POLICY AND LEGISLATION
- LICENSING INFORMATION

Category	Sub Category	
Factual information & news	2.60	Regulatory acts, legislation laws 2.50
		Statistical information and sector indicators 3.00
		Sector news 2.00
Consumer and citizen information	1.90	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 3.50
		Consumer and citizen rights information 1.00
		Complaints process 1.50
		Information about public hearings 3.50
		Statistical information on consumer attention and complaints resolution 0.00
Business information	2.50	Equipment certification 3.50
		Market entry details (such as licensing) 3.50
		Interconnection information 0.00
		White papers / consultancy papers 2.00
		Scarce resources (e.g. spectrum allocation) 3.50
General information	1.70	Mission statements 2.00
		Local languages
		Links to local and international sites 3.00
		Contact details of key officials (phone numbers, emails, or on line contact form) 2.00
		Ease of use (navigation tools, website maps, search engine, overall organization) 3.00
		Organization chart (or equivalent) 2.00
Universal service / universal access	2.50	Policy information, reports and plans 2.50
Total (weighted)		2.26

Quantitative evaluation



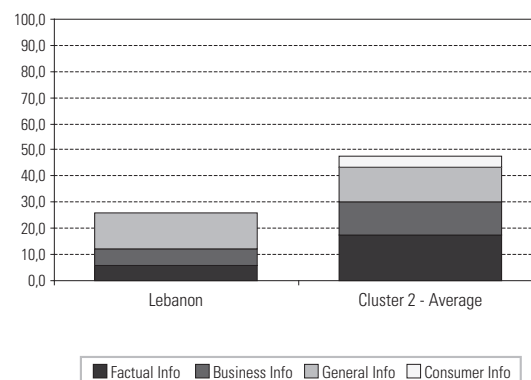
Comparison with regional and continental averages





Category	Score	Sub Cat Weight	Sub Category	
Factual information	6	8%	Regulatory acts, laws and legislation	4
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	0
Business information	6	8%	Market entry	6
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	14	10%	Public consultations / White papers	0
		5%	RFPs	5
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	26			

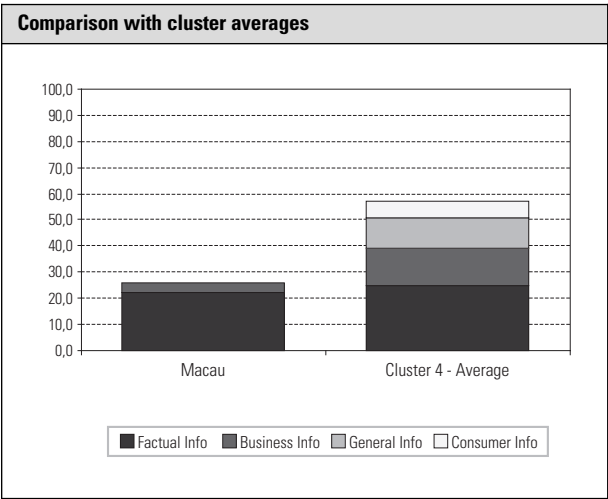
Comparison with cluster averages



Macau



Category	Score	Sub Cat Weight	Sub Category	
Factual information	22	8%	Regulatory acts, laws and legislation	6
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	4	8%	Market entry	4
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	0	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	0
		2%	Updated info	0
		2%	Links to local / international sites	0
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	26			



Madagascar

Office Malagasy d'Etudes et de Régulation des Télécommunications

www.omert.mg

Office Malagasy d'Etudes et de Régulation des Télécommunications

OMERT

Qui sommes-nous ?

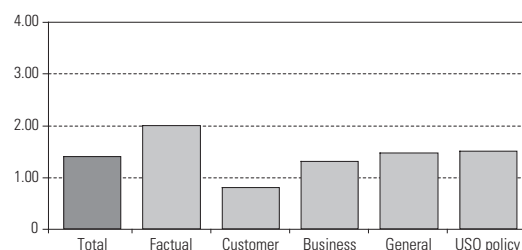
L'Office Malagasy d'Etudes et de Régulation des Télécommunications (OMERT) est l'entité de régulation du secteur des

Actualités 2008

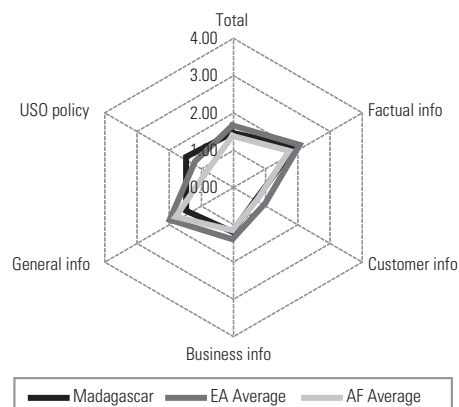
Consultation Publique sur le projet de décret portant cadrage de la mise en œuvre du réseau national de Télécommunications large

Category	Sub Category	
Factual information & news	2,00	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,80	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,30	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,47	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	1,50	Policy information, reports and plans
Total (weighted)		1,40

Quantitative evaluation



Comparison with regional and continental averages




Malawi

Malawi Communications Regulatory Authority (MACRA)
www.macra.org.mw

The Malawi Communications Regulatory Authority

- About MACRA
- License Application Forms
- Broadcasters
- Departments
- Legislation
- Telecom Operators
- Publications
- Links
- FAQs
- Contact us
- List of ISPs
- News & Events




MACRA

Search this site:

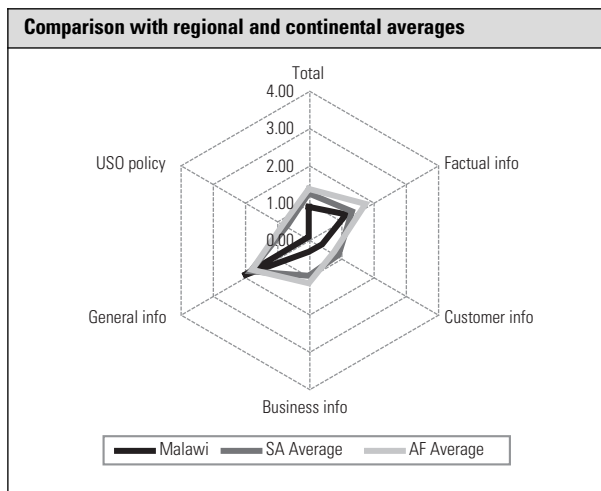
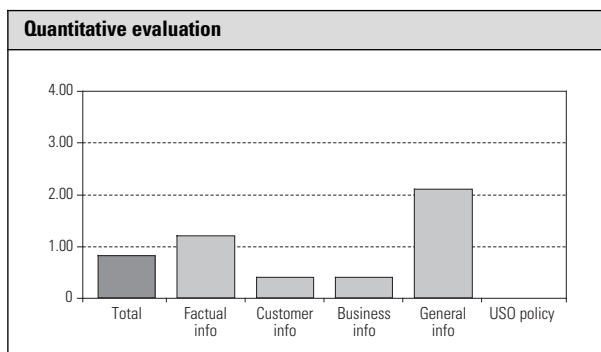
The Malawi Communications Regulatory Authority (MACRA) was established pursuant to Section 3 of the Communications Act, 1998 of the Laws of Malawi to assume the regulatory functions of the communications sector which had been performed by the Malawi Telecommunications Corporation Limited. MACRA is among the three institutions established following the dissolution of the former Malawi Posts and Telecommunications Corporation (MPTC) with responsibilities for licensing telecommunications, postal and broadcasting operators, settling disputes among operators, approving tariffs, promoting and monitoring free and fair competition, allocating and managing the radio frequency spectrum, managing the numbering plan, type approving terminal equipment and protecting the consumers.

MACRA's Mission Statement

To be a catalyst model regulator that facilitates the rapid development of the communications sector; that enables accessibility of a full range of modern services by the whole population in Malawi at affordable prices and sees that the historically disadvantaged groups or individuals have the opportunities of being communications service providers.



Category	Sub Category	
Factual information & news	1,20	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,40	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	0,40	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,10	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,82



Malaysian Communications and Multimedia Commission (MCMC)

www.skmm.gov.my

[HOME](#) | [TENDERS & NOTICES](#) | [CAREER@MCMC](#) | [MAILING LIST](#) | [LINKS](#) | [FEEDBACK](#) | [CONTACT US](#) | [SITEMAP](#) | [my SearchHub](#)

- ▶ ABOUT US
- ▶ THE LAW
- ▶ WHAT WE DO
- ▶ FOR THE CONSUMER
- ▶ CLIENTS' CHARTER
- ▶ FACTS & FIGURES
- ▶ NEWSDESK
- ▶ REGISTERS

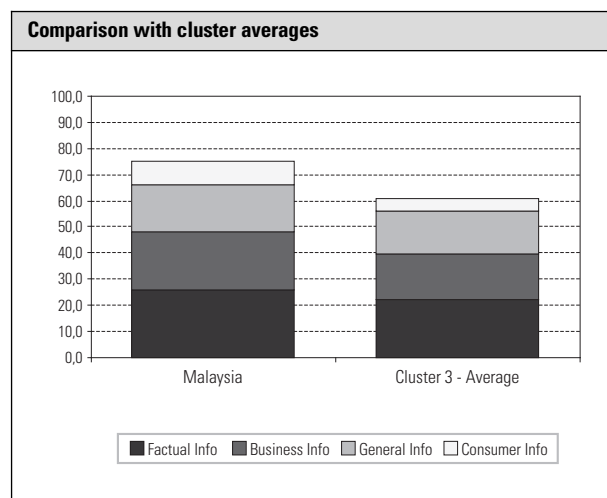
WELCOME TO THE MALAYSIAN COMMUNICATIONS AND MULTIMEDIA COMMISSION

The Malaysian Communications and Multimedia Commission (SKMM) is entrusted with the role of promoting and regulating the communications and multimedia industry and to enforce the communications and multimedia laws in Malaysia. SKMM was established on 1 November 1998 pursuant to the provisions of the Malaysian Communications and Multimedia Commission Act 1998 (MCMCA).

QUICK LINKS

- ▶ [Prepaid Registration](#)
- ▶ [How to make a complaint](#)
- ▶ [Access Forum](#)
- ▶ [Content Forum](#)
- ▶ [Consumer Forum](#)
- ▶ [Technical Standards Forum](#)
- ▶ [Codes & Guidelines](#)
- ▶ [Press Releases](#)
- ▶ [Public Inquiry Reports](#)
- ▶ [Discussion & Consultation](#)

Category	Score	Sub Cat Weight	Sub Category	
Factual information	26	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	1
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	22	8%	Market entry	8
		8%	Interconnection	6
		8%	Scarce Resources	8
General information	18	10%	Public consultations / White papers	10
		5%	RFPs	2
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	9	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	3
		3%	Equipment certification	0
		3%	Complaints process	3
Total	75			

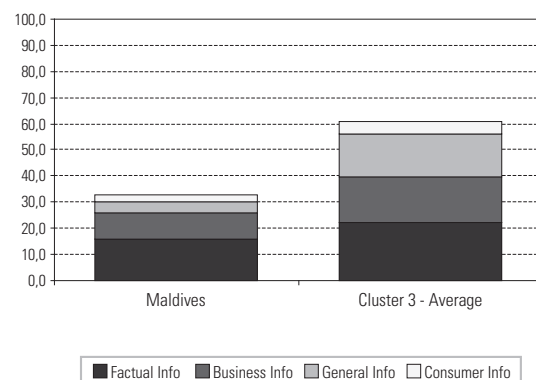


Maldives



Category	Score	Sub Cat Weight	Sub Category	
Factual information	16	8%	Regulatory acts, laws and legislation	6
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	10	8%	Market entry	4
		8%	Interconnection	0
		8%	Scarce Resources	6
General information	4	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	3	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	0
Total	33			

Comparison with cluster averages



Autorité de Régulation

www.are.mr

• l'Autorité de Régulation publie les catalogues d'interconnexion des opérateurs de télécommunications pour la période du 1er juillet 2008 au 30 juin 2009.

• Avis de report de la date limite de dépôt des offres pour la délégation du service public d'eau potable

• Avis d'appel d'offres pour la délégation du service public d'eau potable

• Communiqué relatif à la mise à jour des tarifs des opérateurs de télécommunications.

• Communiqué portant sur les concours d'entrée à l'ESMT pour l'année académique 2008/2009

• Communiqué du 26 février 2008 relatif à la délégation du service public d'électricité dans les localités de MEDERDRA, R'KIZ, KEUR MACENE, OUADANE, AOUEFT et AIN EHIL TAYA.

○ Accueil

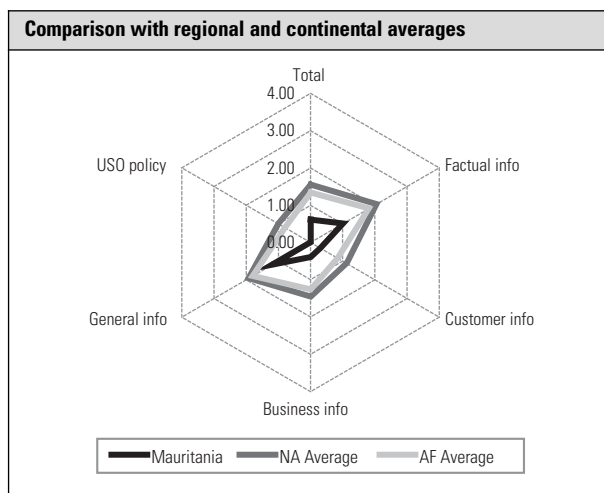
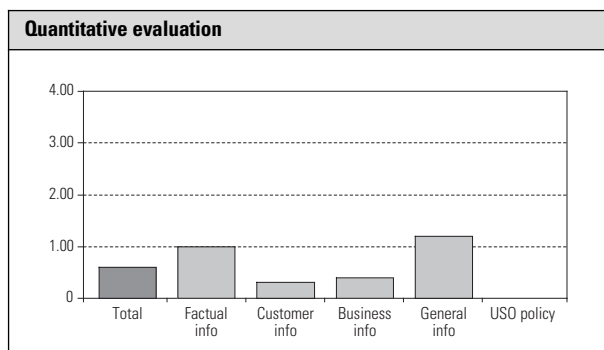
○ Textes

○ Avis

○ Publications

○ Contact

Category	Sub Category	
Factual information & news	1,00	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,30	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	0,40	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,20	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,61

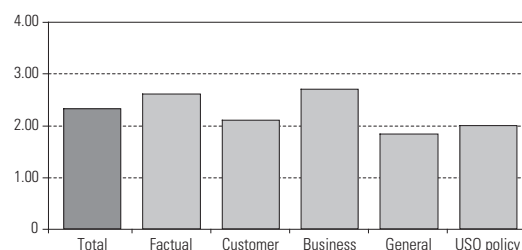


Mauritius

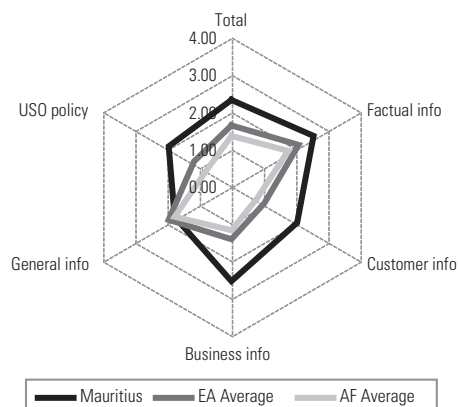


Category	Sub Category	
Factual information & news	2,60	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,10	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	2,70	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,82	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	2,00	Policy information, reports and plans
Total (weighted)		2,32

Quantitative evaluation



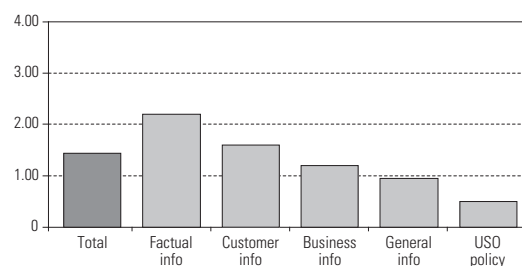
Comparison with regional and continental averages



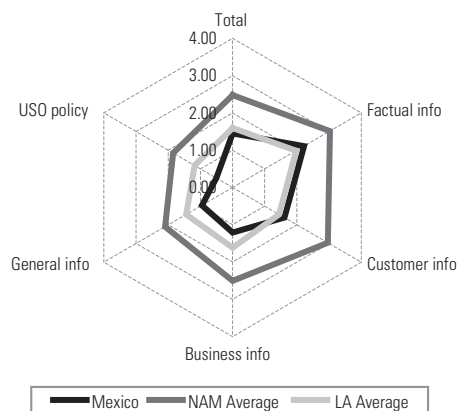


Category	Sub Category	
Factual information & news	2.20	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	1.60	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1.20	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	0.95	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	0.50	Policy information, reports and plans
Total (weighted)		1.44

Quantitative evaluation



Comparison with regional and continental averages



Morocco

Agence Nationale de Réglementation des Télécommunications
www.anrt.net.ma

Royaume du Maroc | Premier Ministre
المملكة المغربية



ANRT
 الوكالة الوطنية لتنظيم المواصلات
 Agence Nationale de Réglementation des Télécommunications

RÈGLEMENTATION | LICENCES | ARBITRAGE | PUBLICATIONS | CONCURRENCE | DOMAINE .MA

A PROPOS DE L'ANRT
 L'ANRT en bref
 Missions
 Statut et Organigramme

Marché en chiffres
 Observatoires
 Etudes et enquêtes
 Passage télécoms

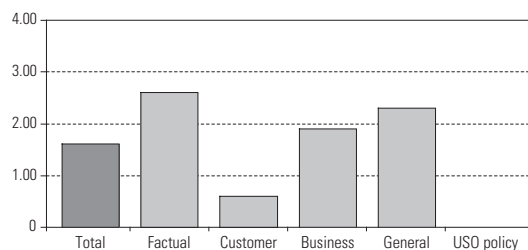
A LA UNE
 L'Institut National des Postes et Télécommunications (INPT) a fêté le 16 juillet 2008 la remise des diplômes de sa 14ème promotion ([lire le communiqué de presse](#))
 Rapport annuel 2007 : année du lancement de la concurrence dans le segment fixe, de l'introduction de la mobilité restreinte et de la portabilité des numéros... ([télécharger le rapport](#))
 Journée de réflexion sur le thème 10 ans de régulation des Télécommunications organisée à Skhirat le 23 juin ([télécharger les documents](#))

L'ACTUALITE
 Publication de l'Arrêté du Ministre de l'Industrie, du Commerce et des Nouvelles Technologies, du 26 mars 2008, fixant les redevances pour assignation de fréquences radioélectriques ([En savoir plus](#))

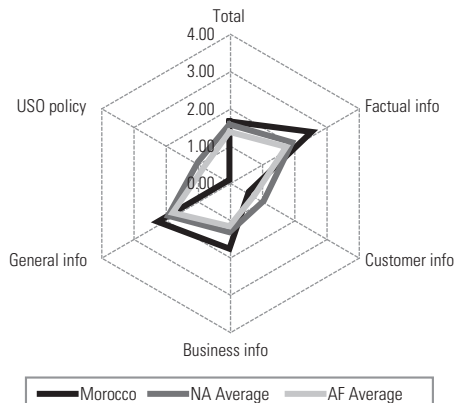
SERVICES AU PUBLIC
 Ouverture d'un Cyber, Centre d'appel...
 Liste des déclarations des services à valeur ajoutée validés auprès de l'ANRT
 Agrément des équipements de télécommunications
 Blocs de numéros par opérateur
 Radiocommunication
 Examens de certification radio

Category	Sub Category	
Factual information & news	2,60	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,60	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,90	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,29	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		1,62

Quantitative evaluation



Comparison with regional and continental averages



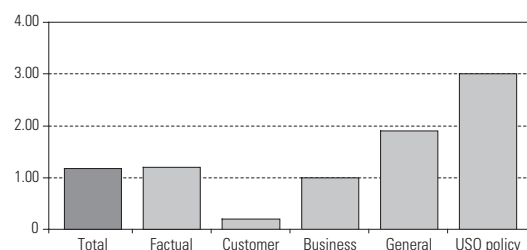
Mozambique

Instituto Nacional das Comunicações de Moçambique (INCM)
www.incm.gov.mz

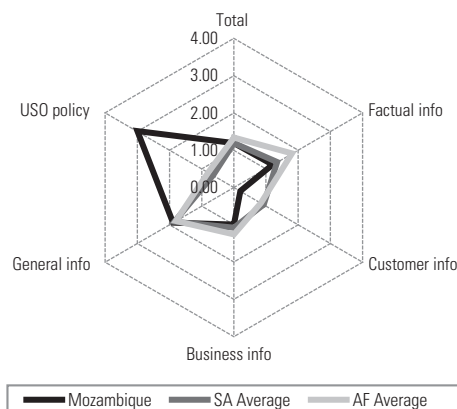
The screenshot shows the official website of the Instituto Nacional das Comunicações de Moçambique (INCM). The header features the INCM logo and the text 'INSTITUTO NACIONAL DAS COMUNICAÇÕES DE MOÇAMBIQUE' and 'Autoridade Reguladora dos Sectores Postal e de Telecomunicações'. Below this is a navigation menu with links: Home, Sala de Imprensa, Legislação, Telecomunicações, Sector Postal, Serviço de Acesso Universal, Plano de Numeração Nacional, and Homologação. A secondary menu includes 'Licenciamento', 'Radiocomunicações', and 'Comprovação Técnica de Emissões'. A welcome message reads 'Bem-vindo ao Site do Instituto Nacional das Comunicações de Moçambique'. The main content area is titled 'Actualidade' and features a news article: 'INCM assinala Dia Africano da Função Pública (24.06.2008)'. The article mentions that the INCM celebrated the African Day of Public Function on June 23rd, 2008. To the left of the article is a sidebar with a list of links: 'O INCM', 'Missão', 'Estrutura', 'Organograma', 'Relatório e Contas', 'Galeria de Fotos', and 'Acesso Universal'. To the right is a 'NOVIDADES' section with the headline 'PARLAMENTARES VISITAM INCM'.

Category	Sub Category		
Factual information & news	1,20	Regulatory acts, legislation laws	2,00
		Statistical information and sector indicators	0,00
		Sector news	2,00
Consumer and citizen information	0,20	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1,00
		Consumer and citizen rights information	0,00
		Complaints process	0,00
		Information about public hearings	0,00
		Statistical information on consumer attention and complaints resolution	0,00
			0,00
Business information	1,00	Equipment certification	1,00
		Market entry details (such as licensing)	0,00
		Interconnection information	1,00
		White papers / consultancy papers	2,00
		Scarce resources (e.g. spectrum allocation)	1,00
General information	1,90	Mission statements	2,00
		Local languages	
		Links to local and international sites	3,00
		Contact details of key officials (phone numbers, emails, or on line contact form)	2,50
		Ease of use (navigation tools, website maps, search engine, overall organization)	2,00
		Organization chart (or equivalent)	1,00
Universal service / universal access	3,00	Policy information, reports and plans	3,00
Total (weighted)			1,19

Quantitative evaluation



Comparison with regional and continental averages




Myanmar

Ministry of Communications, Posts and Telegraphs

<http://www.mcpt.gov.mm>

www.mcpt.gov.mm



သက်တန်းစွာ ၊ စာပို့ဝန် ၊ ရင်းနှီးမြှုပ်နှံမှု

MINISTRY OF
COMMUNICATIONS, POSTS AND TELEGRAPHS


Ministry of Communications, Posts and Telegraphs was formed as follows:

(a) Office of the Minister

(b) Department and Enterprise

(i) Post and Telecommunications Department

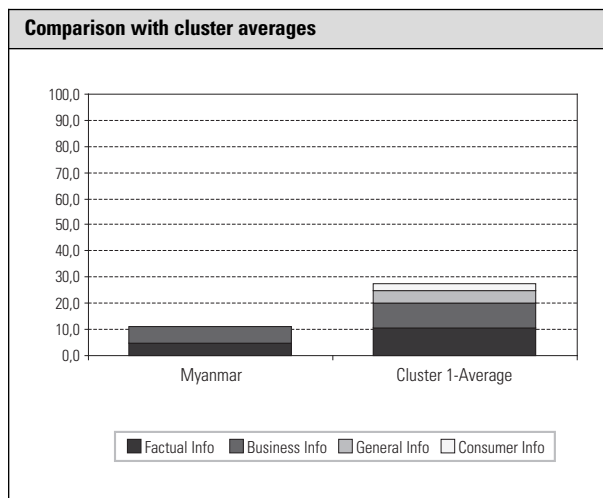
(ii) Myanmar Posts and Telecommunications



Main Responsibilities of Communications, Posts and Telegraphs Ministry

★ To arrange communication services for smooth and easy usage by the general public.

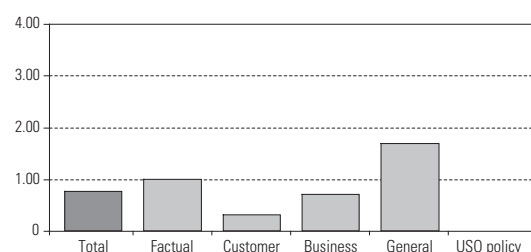
Category	Score	Sub Cat Weight	Sub Category	
Factual information	5	8%	Regulatory acts, laws and legislation	0
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	0
Business information	6	8%	Market entry	6
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	0	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	0
		2%	Updated info	0
		2%	Links to local / international sites	0
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	11			



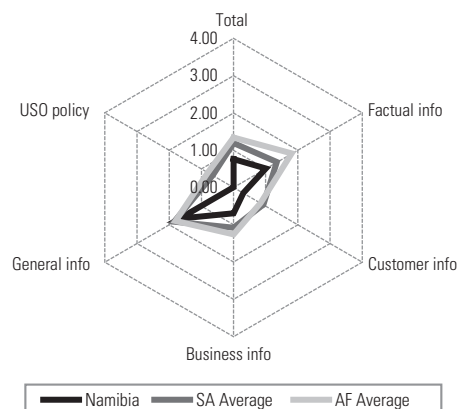


Category	Sub Category	
Factual information & news	1,00	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,30	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	0,70	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,68	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,75

Quantitative evaluation



Comparison with regional and continental averages



Nepal

Nepal Telecommunications Authority (NTA)
www.nta.gov.np



Nepal Telecommunications Authority (NTA)



You Are Here | Home>>
Monday, July 28, 2008

[Home](#)
[About NTA](#)
[Legislation](#)
[MIS Report \(19th Issue\)](#)
[Public Notice \(New!!!\)](#)
[Links](#)
[Miscellaneous](#)
[Feedback](#)
[Contact Us](#)
[Site Map](#)



Welcome to NTA Website

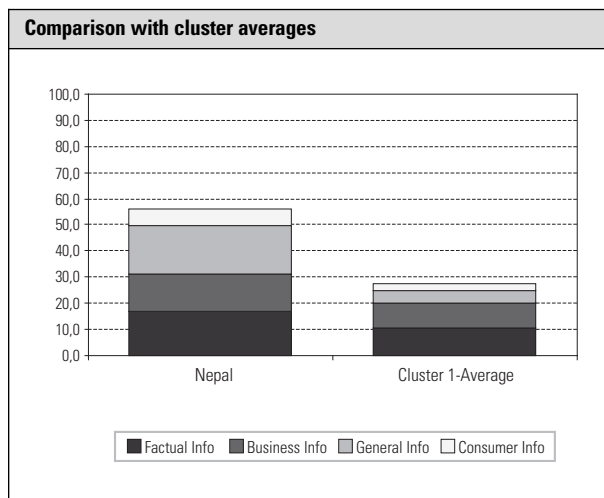


[Guidelines](#)
[Services](#)
[Licensing](#)
[Legislation](#)
[Miscellaneous](#)

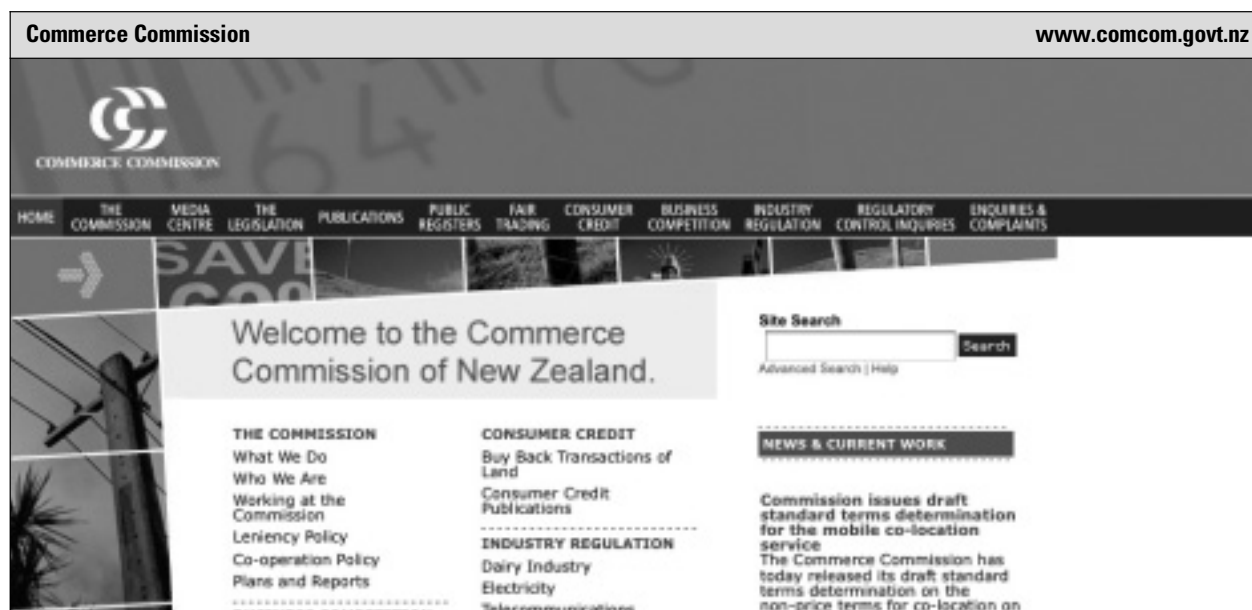
of destructive and provocative nature hampering the national interest - Ne
His Majesty's Government" shall be termed "Government of Nepal" under sub-section (2) of
section 2 of the House of Representatives Proclamation, 2063.

Background

Category	Score	Sub Cat Weight	Sub Category	
Factual information	17	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	6
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	0
Business information	14	8%	Market entry	8
		8%	Interconnection	6
		8%	Scarce Resources	0
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	6	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	3
Total	56			

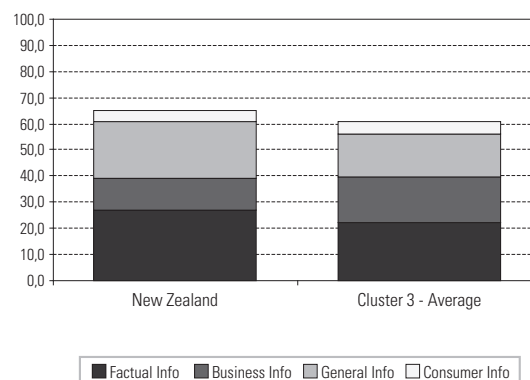


New Zealand



Category	Score	Sub Cat Weight	Sub Category	
Factual information	27	8%	Regulatory acts, laws and legislation	6
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	2
		6%	Manuals	0
		2%	Organizational chart	1
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	12	8%	Market entry	4
		8%	Interconnection	8
		8%	Scarce Resources	0
General information	22	10%	Public consultations / White papers	10
		5%	RFPs	5
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	4	3%	Consumer and citizen rights information	1
		3%	Information about public hearings	0
		3%	Equipment certification	1
		3%	Complaints process	2
Total	65			

Comparison with cluster averages

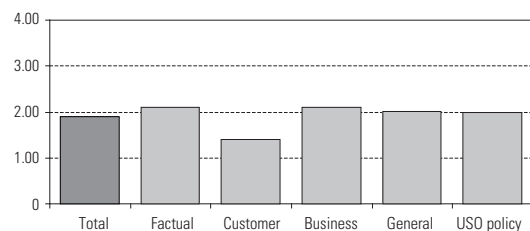


Nicaragua

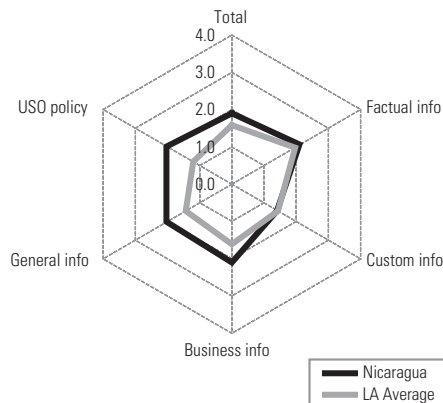


Category	Sub Category		
Factual information & news	2,1	Regulatory acts, legislation laws	2,5
		Statistical information and sector indicators	1,5
		Sector news	2,5
Consumer and citizen information	1,4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2
		Complaints process	3
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	-
Business information	2,1	Equipment certification	2
		Market entry details (such as licensing)	2,5
		Interconnection information	1
		White papers / consultancy papers	2,5
		Scarce resources (e.g. spectrum allocation)	2,5
General information	2,02	Mission statements	1
		Local languages	
		Links to local and international sites	2,5
		Contact details of key officials (phone numbers, emails, or on line contact form)	2,5
		Ease of use (navigation tools, website maps, search engine, overall organization)	2,5
		Organization chart (or equivalent)	1
Universal service / universal access	2	Policy information, reports and plans	2
Total (weighted)			1,9

Quantitative evaluation



Comparison with regional and continental averages



Autorité de Régulation Multisectorielle
www.arm-niger.org



AUTORITE DE REGULATION MULTISECTORIELLE

TRANSPORTS | ENERGIE | EAU | TELECOMMUNICATIONS

[A PROPOS DE L'ARM | LES TEXTES | LES DECISIONS | LES PUBLICATIONS | LES FORMULAIRES | NOUS CONTACTER | LIENS UTILES]

A PROPOS DE L'ARM

LA LIBERALISATION

L'AUTORITE DE REGULATION MULTISECTORIELLE

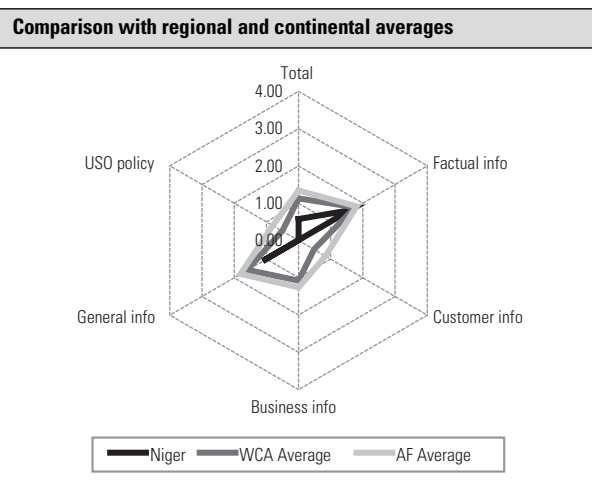
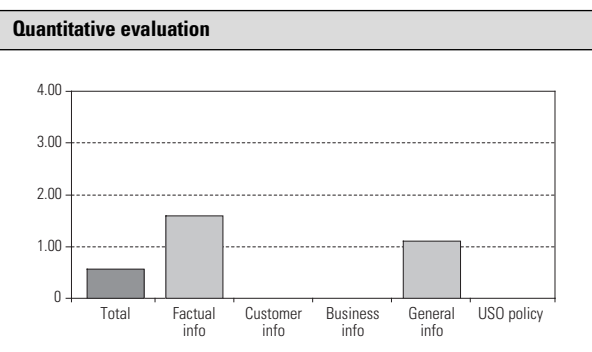
- Bien gérer la libéralisation
- L'ordonnance
- L'ordonnance modifiée
- L'Organigramme

République du Niger

Autorité de Régulation Multisectorielle



Category	Sub Category	
Factual information & news	1,60	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	-	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	-	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,11	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,57

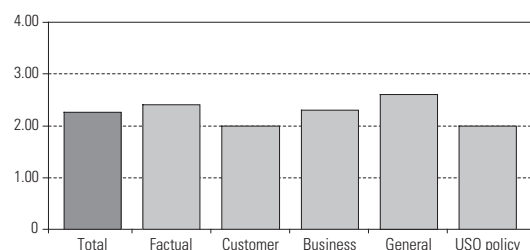


Nigeria

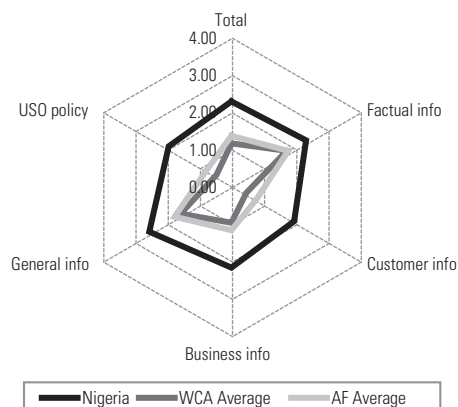


Category	Sub Category	
Factual information & news	2,40	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,00	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	2,30	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,60	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	2,00	Policy information, reports and plans
Total (weighted)		2,27

Quantitative evaluation



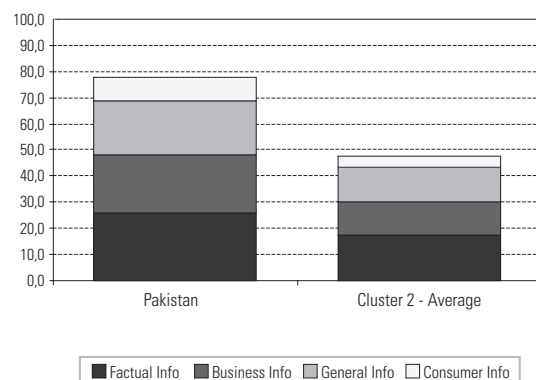
Comparison with regional and continental averages





Category	Score	Sub Cat Weight	Sub Category	
Factual information	26	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	3
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	22	8%	Market entry	6
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	21	10%	Public consultations / White papers	10
		5%	RFPs	5
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	9	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	3
Total	78			

Comparison with cluster averages




Panama

Autoridad Nacional de Servicio Públicos


www.asep.gob.pa

28 de julio de 2008
Agua y Alcantarillado
Electricidad
Radio y Televisión
Telecomunicaciones
Atención al Usuario


Autoridad Nacional de los Servicios Públicos

BUSQUEDA RAPIDA

Mapa del sitio
Marco Legal
Transparencia
Resoluciones
Anuncios
Sanciones y Otras
Calendario
Contactenos
Encuestas
Sitios de Interés
Comunicados


Telecomunicaciones

▶ ACTA- Comentarios recibidos a la Consulta Pública para la modificación del Artículo 4.15 de la Resolución No. JD-4408 de 18 de diciembre de 2003. [\[Ver...\]](#)

▶ CONTRATACIÓN DE LOS SERVICIOS DE CONSULTORÍA PARA EL DESARROLLO DE UN ESTUDIO SOBRE LOS MERCADOS DE LOS SERVICIOS DE RADIO Y TELEVISIÓN EN LA REPUBLICA DE PANAMÁ. [\[Ver...\]](#)

▶ ACTA- estatus de las solicitudes mensuales correspondientes al mes de julio de 2008. [\[Ver...\]](#)

COMUNICADOS DE PRENSA

▶ Más de 5 mil reclamos atiende la ASEP

▶ Explican método de cálculo para tarifas eléctricas

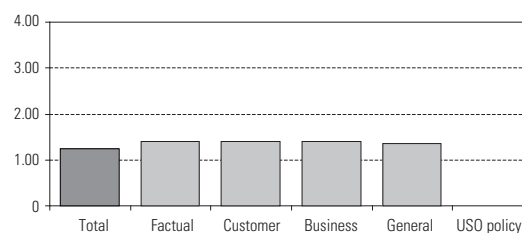
▶ En 18 meses podría estar lista la Portabilidad Numérica

▶ Arranca taller sobre Portabilidad Numérica

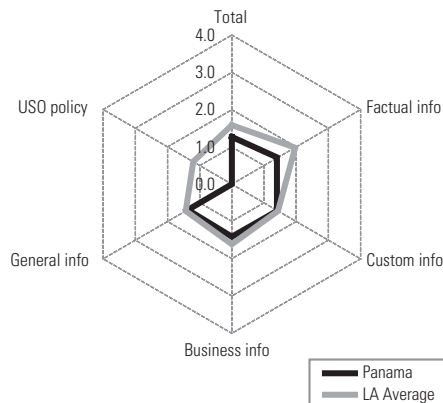
▶ Más de 748 MW entrarán al sistema

Category	Sub Category		
Factual information & news	1,4	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	1
		Sector news	1
Consumer and citizen information	1,4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2
		Complaints process	2
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	1
Business information	1,4	Equipment certification	-
		Market entry details (such as licensing)	3
		Interconnection information	1
		White papers / consultancy papers	0,5
		Scarce resources (e.g. spectrum allocation)	2,5
General information	1,36	Mission statements	-
		Local languages	-
		Links to local and international sites	1,5
		Contact details of key officials (phone numbers, emails, or on line contact form)	2
		Ease of use (navigation tools, website maps, search engine, overall organization)	2,5
		Organization chart (or equivalent)	-
Universal service / universal access	-	Policy information, reports and plans	-
Total (weighted)			1,25

Quantitative evaluation



Comparison with regional and continental averages



Papua New Guinea

Independence Consumer and Competition Commission
www.iccc.gov.pg



Independent Consumer & Competition Commission
 "PNG's Consumer Watchdog & Economic Regulator"

ICCC CORPORATE PLAN 2008 - 2010

National ICT Policy Released

On 20 February 2008 the Government notified the Commission of a revised Government

Hot Topics

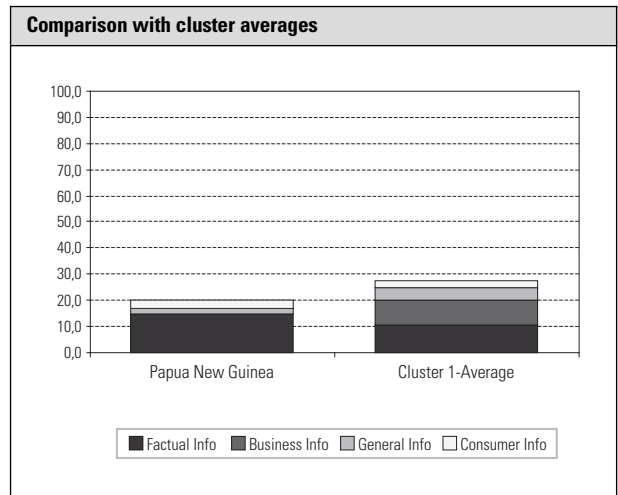
- Final Determination of NBPOL Clearance Application
- Review of Current Pricing Arrangement for PMV Fares Draft Report
- NBPOL Share Aquisition of Ramu Agri-Industries
- Stevedoring and Handling Services Prices Review Final Report
- Tissue Paper Appeal

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- [Commissioner's Message](#)
- [Commissioners & Management](#)
- [Corporate Plan](#)
- [Public Register](#)
- [Consumer Protection](#)
- [The Legislation](#)
- [Competitive Market & Fair Trade](#)
- [Regulatory](#)

Consumer Complaint Toll Free 180 3333

Category	Score	Sub Cat Weight	Sub Category	
Factual information	15	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	0	8%	Market entry	0
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	2	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	0
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	3	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	20			



Paraguay

Comisión Nacional de Telecomunicaciones
www.conatel.gov.py

Comisión Nacional de Telecomunicaciones

Yegros N° 437 esq. 25 de Mayo Asunción - Paraguay

CONOZCANOS

Informaciones de la Institución

MARCO LEGAL

Leyes, Decretos, Resoluciones y Reglamentos

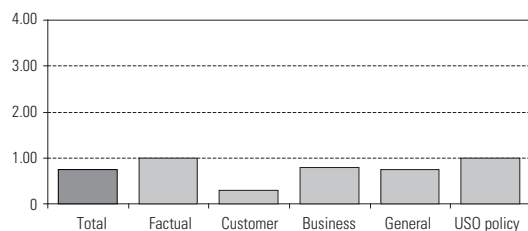
LICENCIAS

LEY N° 642/95

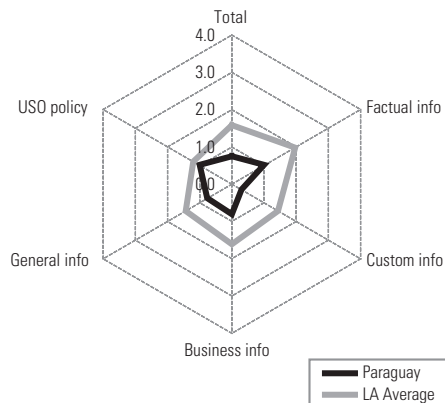
La Ley N° 642/95 de Telecomunicaciones, crea la Comisión Nacional de Telecomunicaciones (CONATEL), entidad autárquica con personería jurídica, encargada del fomento, control y reglamentación de las Telecomunicaciones Nacionales, en el marco de una política

Category	Sub Category		
Factual information & news	1	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	0,5
		Sector news	-
Consumer and citizen information	0,3	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	0,5
		Consumer and citizen rights information	1
		Complaints process	-
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	-
			-
Business information	0,8	Equipment certification	1
		Market entry details (such as licensing)	1
		Interconnection information	1
		White papers / consultancy papers	-
		Scarce resources (e.g. spectrum allocation)	1
General information	0,74	Mission statements	1
		Local languages	
		Links to local and international sites	1
		Contact details of key officials (phone numbers, emails, or on line contact form)	1
		Ease of use (navigation tools, website maps, search engine, overall organization)	-
		Organization chart (or equivalent)	1
Universal service / universal access	1	Policy information, reports and plans	1
Total (weighted)			0,74

Quantitative evaluation

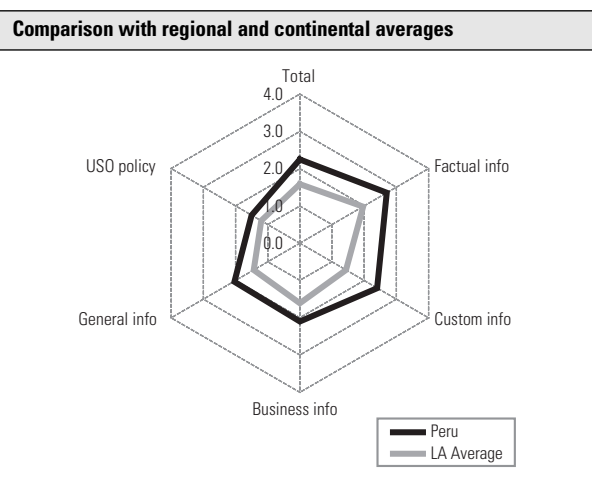
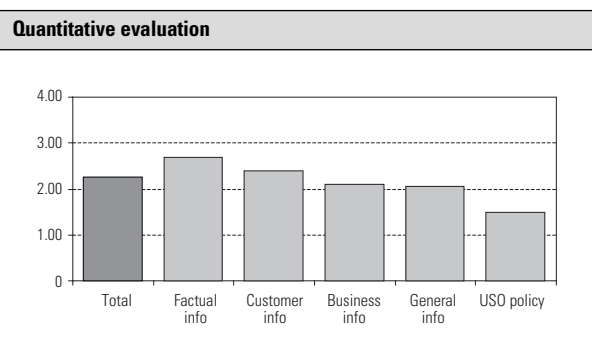


Comparison with regional and continental averages





Category	Sub Category	
Factual information & news	2,7	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	2,1	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	2,05	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	1,5	Policy information, reports and plans
Total (weighted)		2,26

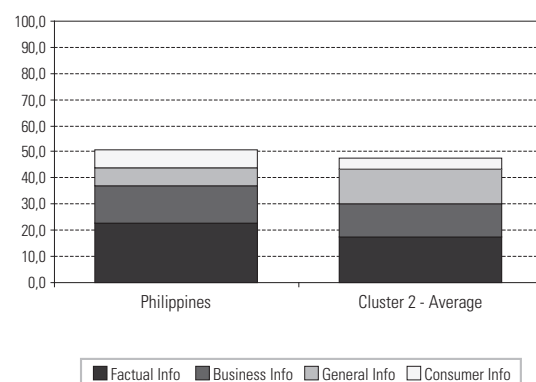


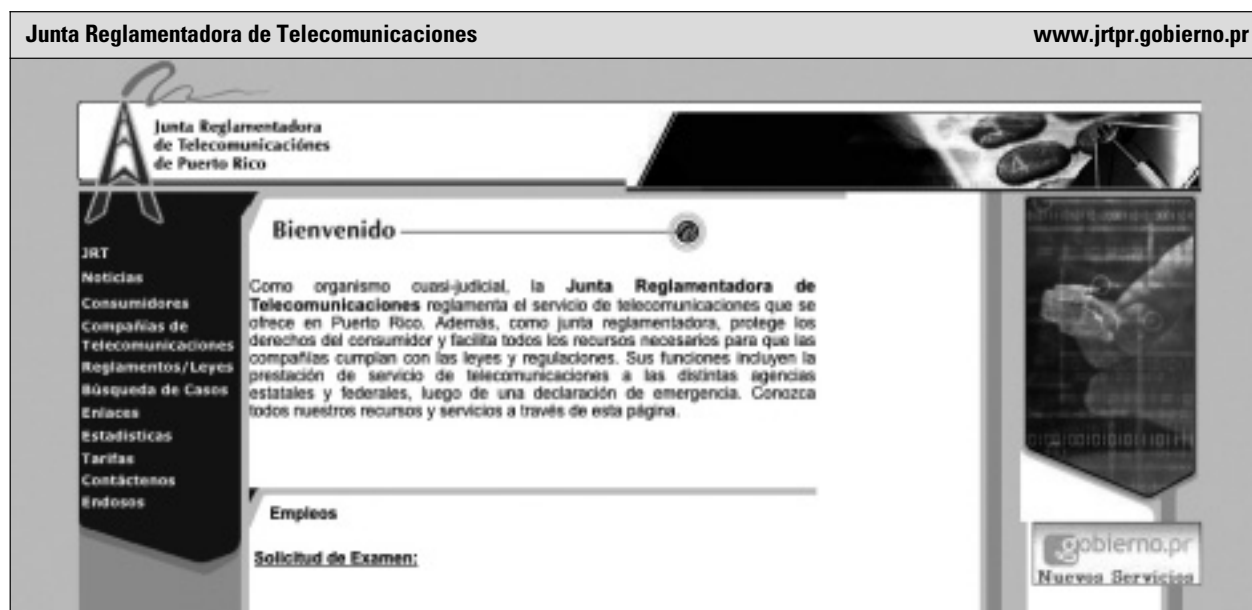
Philippines



Category	Score	Sub Cat Weight	Sub Category	
Factual information	23	8%	Regulatory acts, laws and legislation	4
		8%	Statistical information and sector indicators	6
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	3
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	14	8%	Market entry	6
		8%	Interconnection	0
		8%	Scarce Resources	8
General information	7	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	7	3%	Consumer and citizen rights information	1
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	3
Total	51			

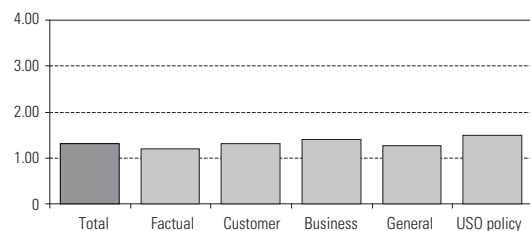
Comparison with cluster averages



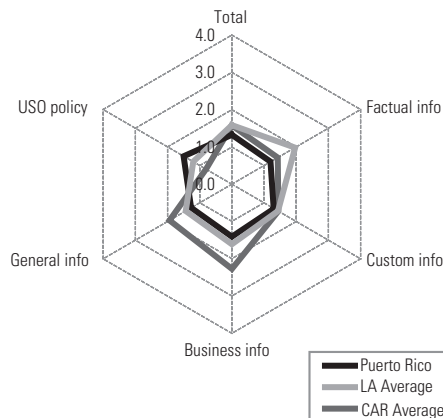


Category	Sub Category		
Factual information & news	1,2	Regulatory acts, legislation laws	2,5
		Statistical information and sector indicators	-
		Sector news	1
Consumer and citizen information	1,3	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2
		Complaints process	2,5
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	-
Business information	1,4	Equipment certification	-
		Market entry details (such as licensing)	2,5
		Interconnection information	1,5
		White papers / consultancy papers	1,5
		Scarce resources (e.g. spectrum allocation)	1,5
General information	1,26	Mission statements	1
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	1,5
		Ease of use (navigation tools, website maps, search engine, overall organization)	1
		Organization chart (or equivalent)	0,5
Universal service / universal access	1,5	Policy information, reports and plans	1,5
Total (weighted)			1,31

Quantitative evaluation



Comparison with regional and continental averages

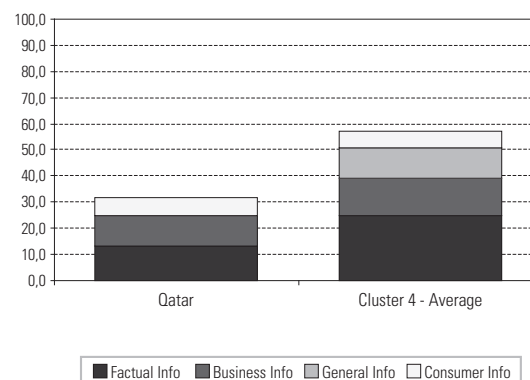


Qatar



Category	Score	Sub Cat Weight	Sub Category	
Factual information	13	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	12	8%	Market entry	8
		8%	Interconnection	0
		8%	Scarce Resources	4
General information	0	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	0
		2%	Updated info	0
		2%	Links to local / international sites	0
Consumer information	7	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	0
		3%	Equipment certification	1
		3%	Complaints process	3
Total	32			

Comparison with cluster averages



Rwanda Utilities Regulatory Agency
www.rura.gov.rw



Rwanda Utilities Regulatory Agency

Ensuring a Fair and Transparent Competition in Public Utilities

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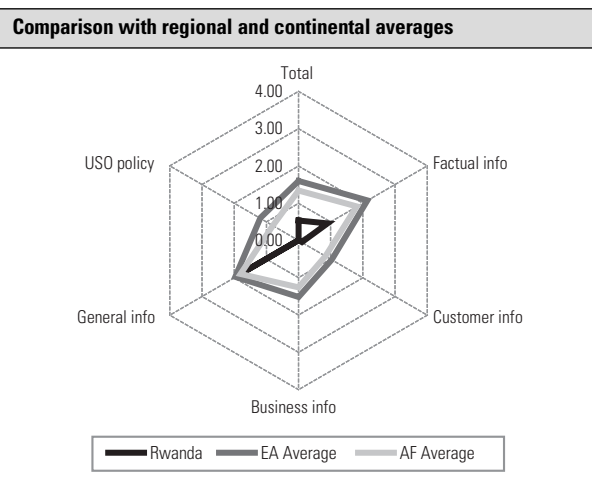
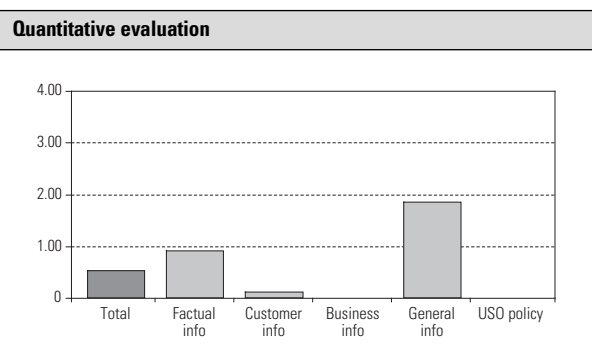
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Rwanda Utilities Regulator Agency was created by law n° 39*2001 of 13th September 2001 and was published in the Government Gazette n° 20 of 15th October 2001 with the mission to regulate certain public utilities, namely:

1. Telecommunications network and/or Telecommunications services;
2. Electricity
3. Water;
4. Removal of waste products from residential or business premises;
5. Extraction and distribution of Gas;
6. Transport of goods and persons


Regulatory Board and the Managing Director of the Agency were appointed on 30th October 2002. The Regulatory Agency is defined by law as a national institution with legal powers, autonomous administrative and financial management, as well as its own official stamp.

Category	Sub Category		
Factual information & news	0.90	Regulatory acts, legislation laws	2.00
		Statistical information and sector indicators	0.00
		Sector news	0.50
Consumer and citizen information	0.10	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	0.00
		Consumer and citizen rights information	0.50
		Complaints process	0.00
		Information about public hearings	0.00
		Statistical information on consumer attention and complaints resolution	0.00
Business information	0.00	Equipment certification	0.00
		Market entry details (such as licensing)	0.00
		Interconnection information	0.00
		White papers / consultancy papers	0.00
		Scarce resources (e.g. spectrum allocation)	0.00
General information	1.85	Mission statements	0.00
		Local languages	1.50
		Links to local and international sites	3.00
		Contact details of key officials (phone numbers, emails, or on line contact form)	3.50
		Ease of use (navigation tools, website maps, search engine, overall organization)	1.00
		Organization chart (or equivalent)	0.00
Universal service / universal access	0.00	Policy information, reports and plans	0.00
Total (weighted)			0.53



Saudi Arabia

Communications and Information Technology Commission (CITC)
www.citc.gov.sa



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SaudiNIC
SaudiNIC is a non-profit entity that is in charge of registering and administering the domain name space under (.sa)

Licensing
Licensing means a document issued by the Communication and Information Technology Commission to the licensee, including the criteria and conditions to operate a public communications network or to provide communication and information technology services.

Interconnect
Link between telecommunication networks owned by a service provider, or between networks owned by different service providers, with the purpose of enabling the end users of the telecommunication networks to communicate with each other.

Spectrum Management
coordination of technical and administrative procedures necessary to ensure efficient

Announcements

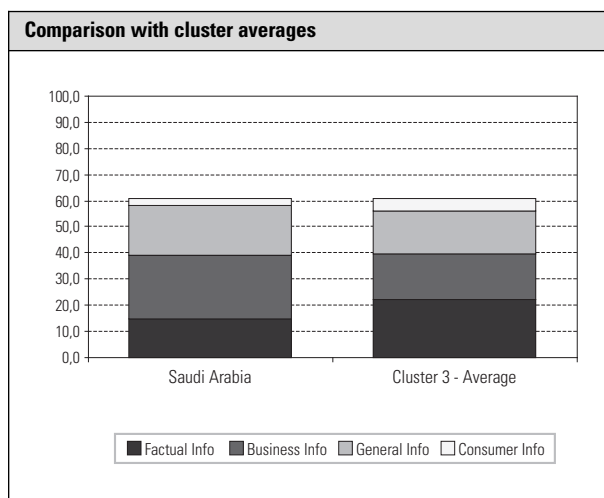
- Public Notice on the Quality of Service Scheme
- approving and publishing STC's Reference Interconnection Offer (RUI 2008)
- Announcement of Telecommunications Market Definition and Dominance

[more](#)

Announcements News Public Consultations

ANNUAL REPORT
2007

Category	Score	Sub Cat Weight	Sub Category	
Factual information	15	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	24	8%	Market entry	8
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	3	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	0
Total	61			



Agence de Régulation des Télécommunications et des Postes
www.artp-senegal.org



AGENCE DE RÉGULATION
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Toute l'actualité

les textes publiés dans le Journal officiel de la république

- 2008-07-22 **Calendrier de la régulation 2008** NOUVEAU
- 2008-07-17 **Appel à candidature pour le poste d'assistant de Direction**
- 2008-07-08 **Forum des Régulateurs des Télécommunications de l'Afrique (PTRA)- communiqué final**
- 2008-07-03 **Avis d'attribution définitive de marché fournitures BUREAU-22-06-2008**
- 2008-06-18 **Avis de modification Tarifaire des Services ARTP 06/08**

Informations pratiques

- > Liste des associations de consommateurs
- > Projet pilote de Matam

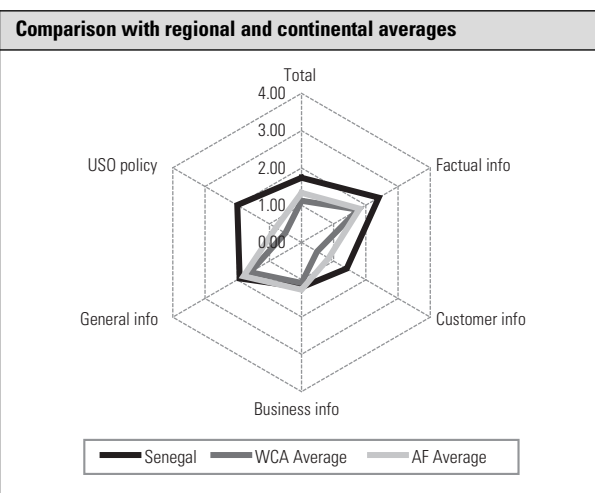
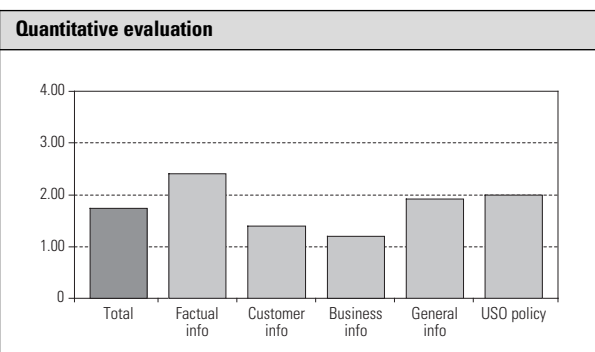
L'ARTP Senegal

- > Le Mot du DG
- > Missions de l'ARTP
- > Les différents organes de l'ARTP
- > Organigramme de l'ARTP

Formulaire



- > Télécommunications
- > Postes

Category	Sub Category	
Factual information & news	2,40	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	1,40	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,20	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,92	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	2,00	Policy information, reports and plans
Total (weighted)		1,74



Singapore

Infocomm Development Authority of Singapore (IDA)
www.ida.gov.sg

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Highlights

IDA Launches New Speaker Series - Leading, Innovating, Visioning, Engaging - Infocomm LIVE!
Infocomm LIVE!, a new speaker series launched by the Infocomm Development Authority of Singapore (IDA) aims to engage entrepreneurs, industry professionals, researchers and students and inspire them to explore the potential of emerging technologies. The platform will explore development areas such as innovation, entrepreneurship and emerging infocomm trends and technologies like Web 2.0.

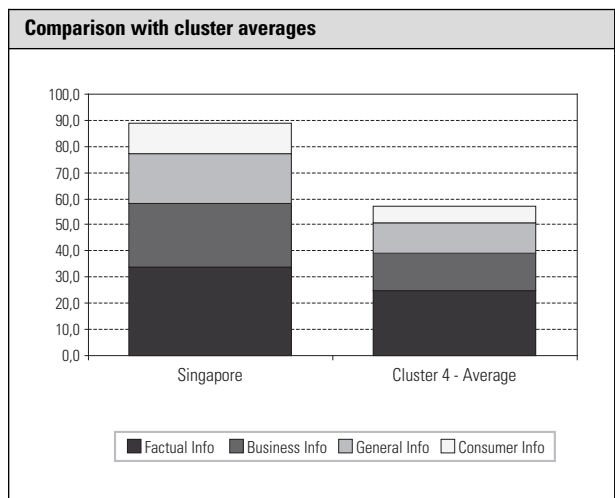
Singapore Hosts 3DX Festival
Singapore will host 3DX: 3D Film & Entertainment Technology Festival (3DX) - the first-ever festival of its kind dedicated to stereoscopic 3D content and technologies. The five-day festival will comprise conferences with leading international speakers as well as screening of 3D movies for the public.

The ASEAN e-Government and Telecoms Fellowship Programme
The Infocomm Development Authority of Singapore (IDA) has launched a fellowship programme for

Are we meeting your needs by filling up a survey?


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Category	Score	Sub Cat Weight	Sub Category	
Factual information	34	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	3
		6%	Manuals	3
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	24	8%	Market entry	8
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	19	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	12	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	3
		3%	Equipment certification	3
		3%	Complaints process	3
Total	89			



South Africa

Independent Communication Authority of South Africa (ICASA)
www.icasa.org.za




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(last updated: Thursday, 26 June 2007)

what's new

Title: Media Release - Draft Regulations on Party Elections Broadcasts Political Advertisements the Equitable Treatment by Political Parties

Type: Notice

Date: 2006/07/16

Size: 26.00 kb

Description: ICASA invites members of the public to submit comments on the Draft Regulations on Party Elections Broadcasts, Political Advertisements, the Equitable Treatment by Political Parties by Broadcasting Licensees and Related Matters.

Related documents: [Draft Regulations on Party Elections Broadcasts, Political Advertisements, the Equitable Treatment by Political Parties by Broad \(1.90 Mb\)](#)

Title: Media Release - Regulations in Terms of the ECA in Respect of 112 Emergency Centres

Date: 2006/07/16

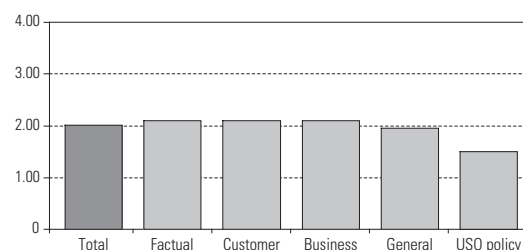
activities

July 2006

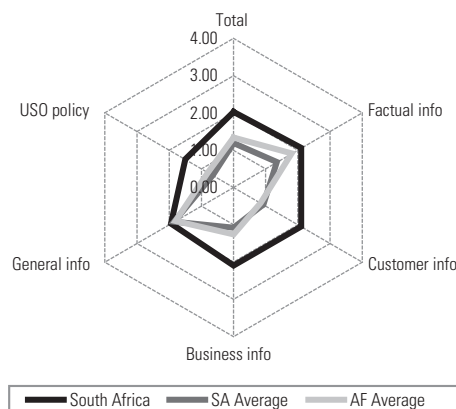
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30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Category	Sub Category	
Factual information & news	2,10	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	2,10	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	2,10	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,95	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	1,50	Policy information, reports and plans
Total (weighted)		2,02

Quantitative evaluation



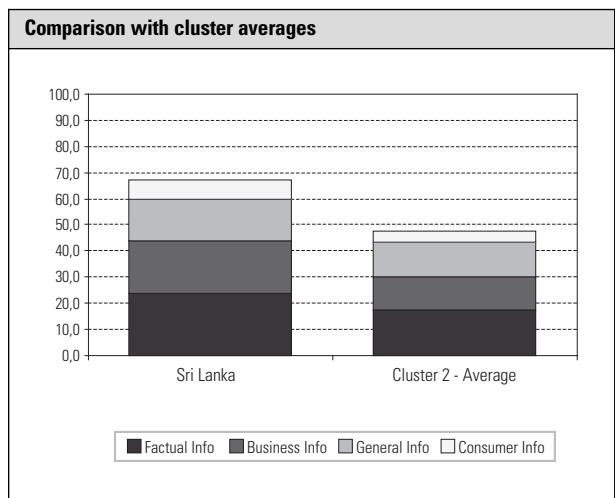
Comparison with regional and continental averages

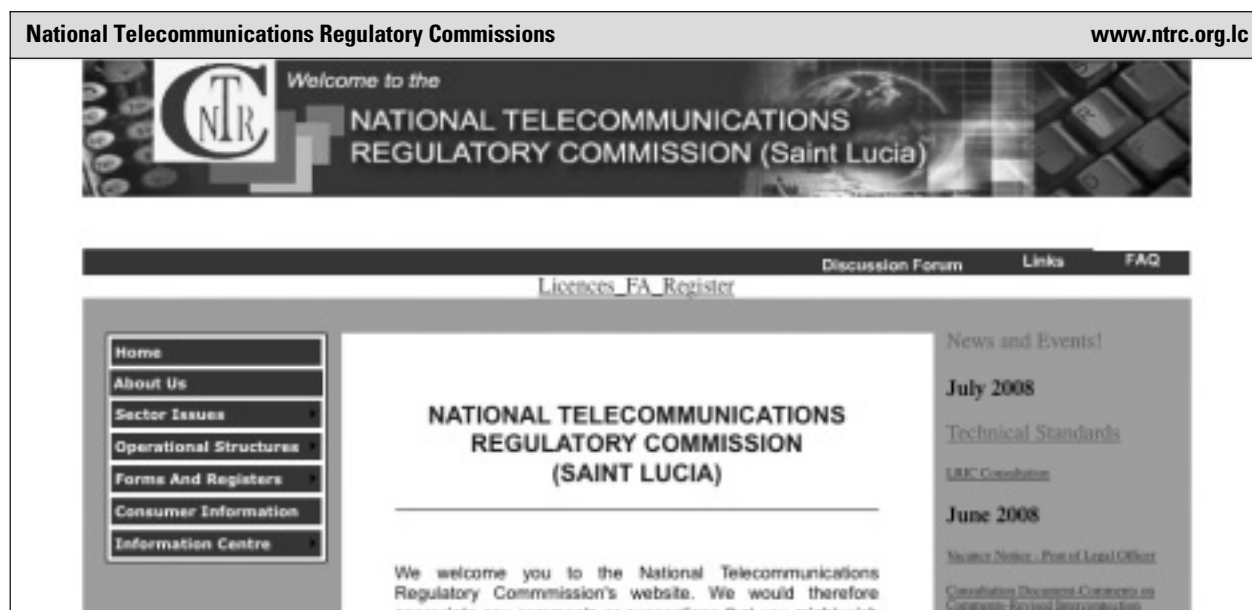


Sri Lanka



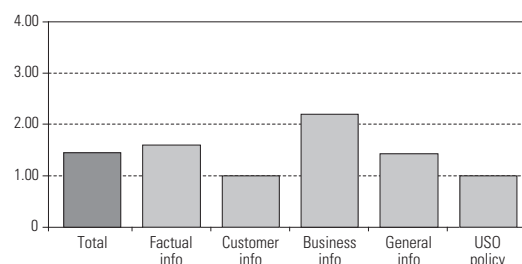
Category	Score	Sub Cat Weight	Sub Category	
Factual information	24	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	20	8%	Market entry	8
		8%	Interconnection	4
		8%	Scarce Resources	8
General information	16	10%	Public consultations / White papers	10
		5%	RFPs	0
		3%	Local language	0
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	7	3%	Consumer and citizen rights information	1
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	3
Total	67			



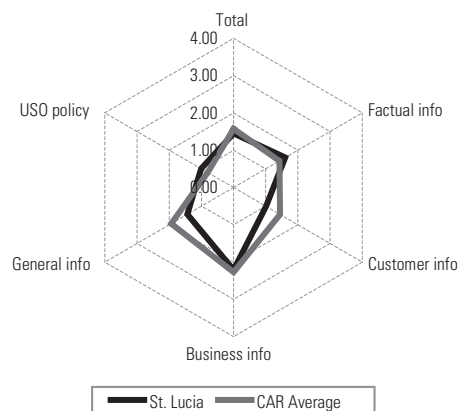


Category	Sub Category		
Factual information & news	1.60	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	1
		Sector news	2
Consumer and citizen information	1.00	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	1
		Complaints process	0
		Information about public hearings	2
		Statistical information on consumer attention and complaints resolution	0
Business information	2.20	Equipment certification	2
		Market entry details (such as licensing)	2
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	2
General information	1.43	Mission statements	2
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	0.5
		Ease of use (navigation tools, website maps, search engine, overall organization)	2
		Organization chart (or equivalent)	1
Universal service / universal access	1.00	Policy information, reports and plans	1
Total (weighted)			1.45

Quantitative evaluation




Comparison with regional and continental averages



St. Vincent and Grenadines

National Telecommunications Regulatory Commission

www.ntrc.vc




NTRC SVG

National Telecommunications Regulatory Commission

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Phone (784) 457 2279 :: Fax (784) 457 2834 :: info@ntrc.vc

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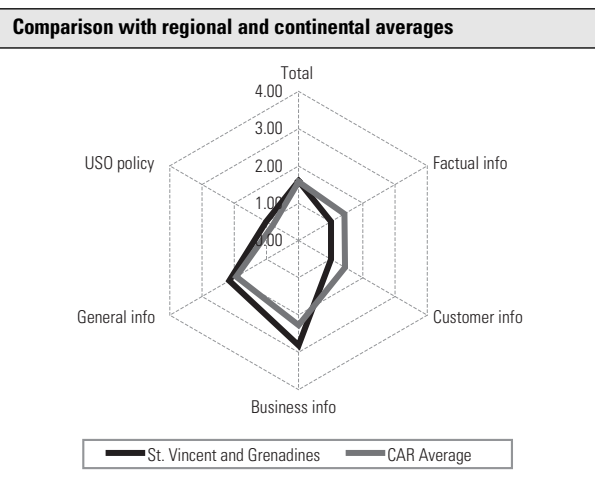
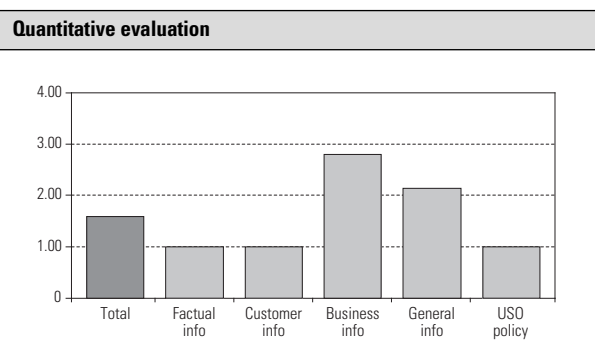
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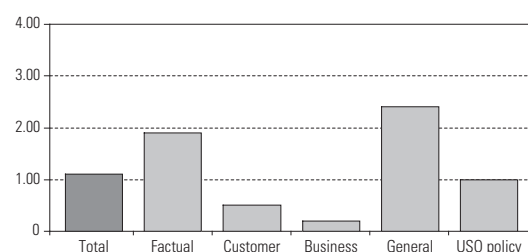
Category	Sub Category		
Factual information & news	1.00	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	0
		Sector news	1
Consumer and citizen information	1.00	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	1
		Complaints process	0
		Information about public hearings	2
		Statistical information on consumer attention and complaints resolution	0
Business information	2.80	Equipment certification	3
		Market entry details (such as licensing)	3
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	3
General information	2.14	Mission statements	2
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	3
		Ease of use (navigation tools, website maps, search engine, overall organization)	2
		Organization chart (or equivalent)	1
Universal service / universal access	1.00	Policy information, reports and plans	1
Total (weighted)			1,59



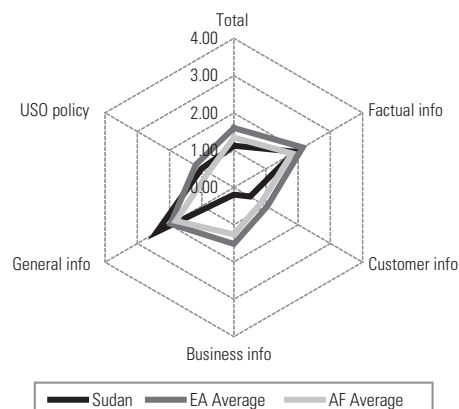


Category	Sub Category	
Factual information & news	1.90 Regulatory acts, legislation laws	2.00
	Statistical information and sector indicators	1.00
	Sector news	3.50
Consumer and citizen information	0.50 Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	0.50
	Consumer and citizen rights information	1.00
	Complaints process	1.00
	Information about public hearings	0.00
	Statistical information on consumer attention and complaints resolution	0.00
Business information	0.20 Equipment certification	1.00
	Market entry details (such as licensing)	0.00
	Interconnection information	0.00
	White papers / consultancy papers	0.00
	Scarce resources (e.g. spectrum allocation)	0.00
General information	2.40 Mission statements	2.00
	Local languages	2.00
	Links to local and international sites	4.00
	Contact details of key officials (phone numbers, emails, or on line contact form)	1.50
	Ease of use (navigation tools, website maps, search engine, overall organization)	2.00
	Organization chart (or equivalent)	3.00
Universal service / universal access	1.00 Policy information, reports and plans	1.00
Total (weighted)		1.11

Quantitative evaluation



Comparison with regional and continental averages

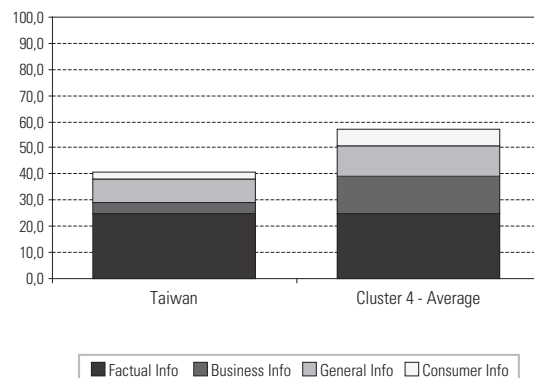


Taiwan



Category	Score	Sub Cat Weight	Sub Category	
Factual information	25	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	2
		2%	Sector News	2
Business information	4	8%	Market entry	0
		8%	Interconnection	0
		8%	Scarce Resources	4
General information	9	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	3	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	0
Total	41			

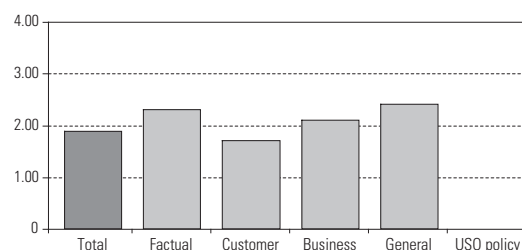
Comparison with cluster averages



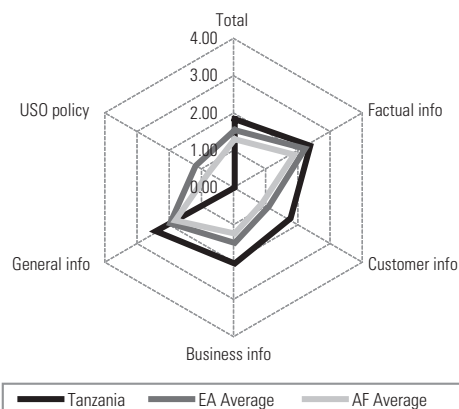


Category	Sub Category	
Factual information & news	2.30	Regulatory acts, legislation laws 2.50
		Statistical information and sector indicators 1.50
		Sector news 3.50
Consumer and citizen information	1.70	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 2.50
		Consumer and citizen rights information 2.50
		Complaints process 3.50
		Information about public hearings 0.00
		Statistical information on consumer attention and complaints resolution 0.00
Business information	2.10	Equipment certification 3.50
		Market entry details (such as licensing) 3.50
		Interconnection information 1.00
		White papers / consultancy papers 1.50
		Scarce resources (e.g. spectrum allocation) 1.00
General information	2.40	Mission statements 1.00
		Local languages 1.50
		Links to local and international sites 4.00
		Contact details of key officials (phone numbers, emails, or on line contact form) 3.00
		Ease of use (navigation tools, website maps, search engine, overall organization) 2.50
		Organization chart (or equivalent) 2.00
Universal service / universal access	0.00	Policy information, reports and plans 0.00
Total (weighted)		1.89

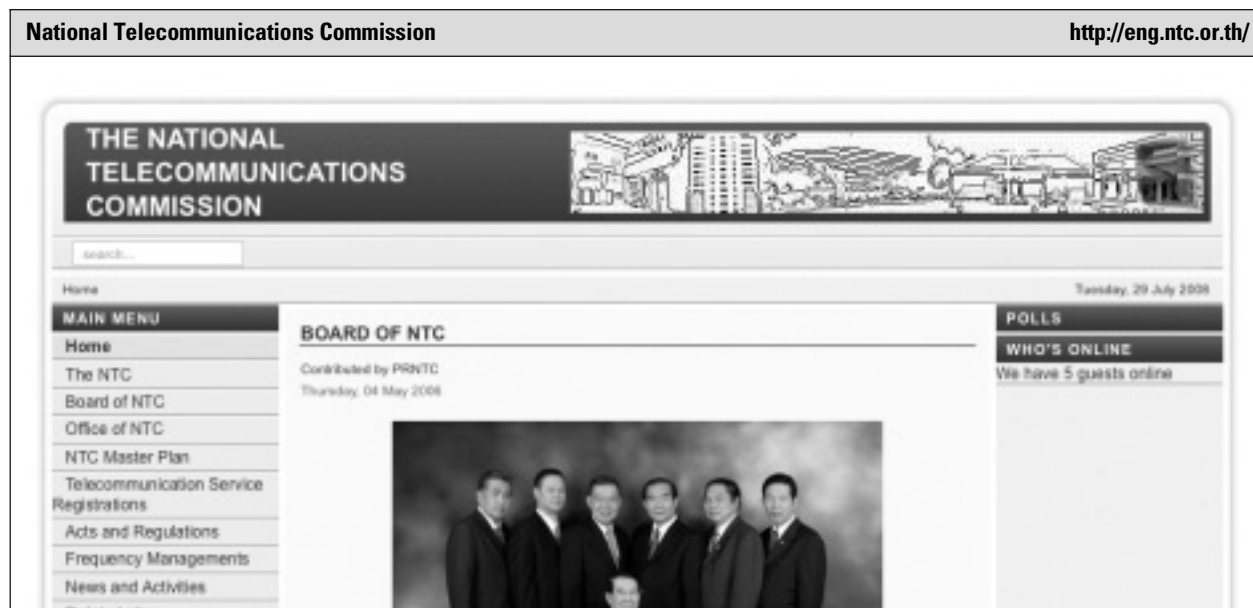
Quantitative evaluation



Comparison with regional and continental averages

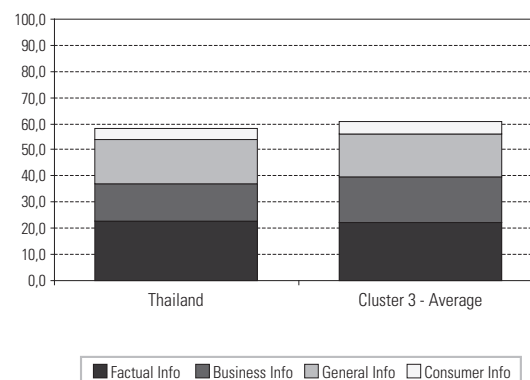


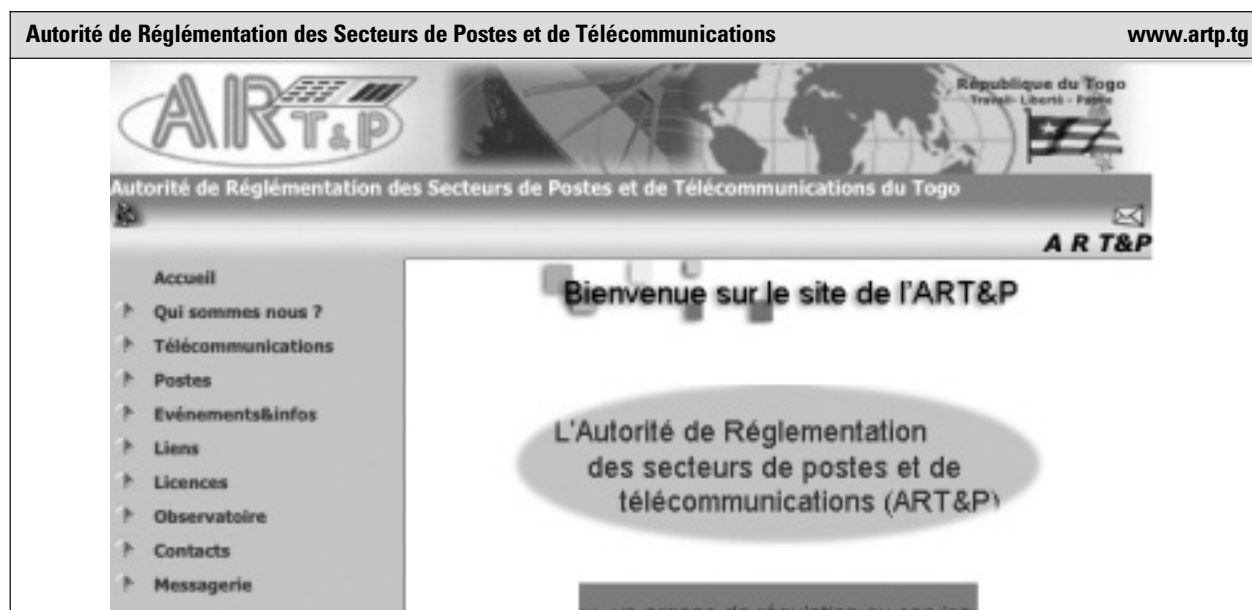
Thailand



Category	Score	Sub Cat Weight	Sub Category	
Factual information	23	8%	Regulatory acts, laws and legislation	6
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	6
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	1
		2%	Sector News	2
Business information	14	8%	Market entry	6
		8%	Interconnection	0
		8%	Scarce Resources	8
General information	17	10%	Public consultations / White papers	8
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	4	3%	Consumer and citizen rights information	2
		3%	Information about public hearings	0
		3%	Equipment certification	2
		3%	Complaints process	0
Total	58			

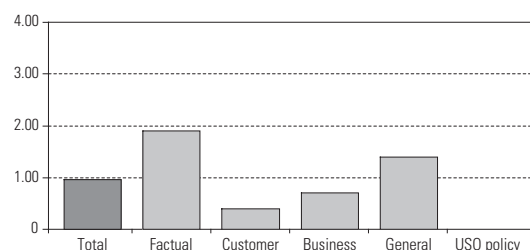
Comparison with cluster averages



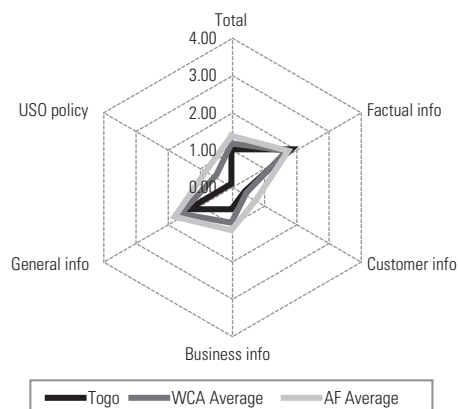


Category	Sub Category	
Factual information & news	1,90	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,40	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	0,70	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,39	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		0,96

Quantitative evaluation



Comparison with regional and continental averages



Trinidad and Tobago

Telecommunications Authority of Trinidad and Tobago
www.tatt.org.tt

Telecommunications Authority of Trinidad and Tobago

Home About Us Publications News Authorization Forms F.A.Q Links Member Login

Fri, May 30, 2008

Headlines

May 23rd 2008
The Authority has issued a Request For Proposals for a Broadcast Content Monitoring System
[Read more](#)

April 26th 2008
The Authority has issued a Request For Proposals for the re-design and re-organization of its website.
[Read more](#)

April 06th 2008
The Authority hosted an International Seminar entitled "Balance on the airwaves: free speech and responsibility" on April

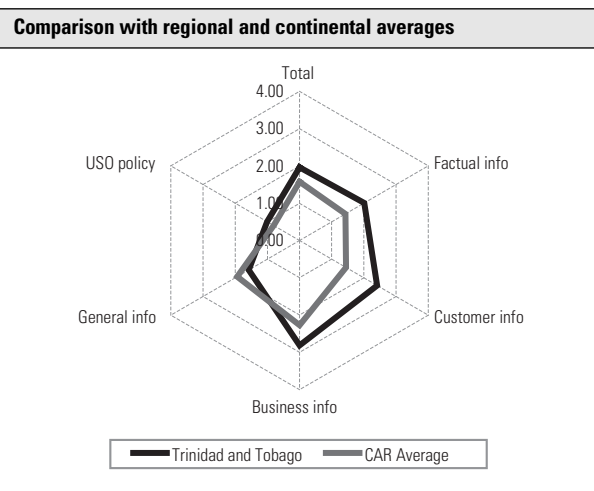
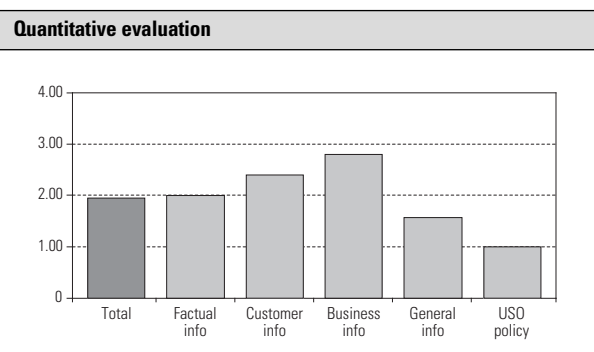
Latest Documents

May 20th 2008
Subsequent to two rounds of consultation, the Authority has published the final version of the Framework for the Authorization of Amateur Radio Services.
[Read more](#)

April 18th 2008
The Authority has published the following document for public comment: *Reforming Plan for Broadband Wireless Access Services in the 2.3 GHz, 2.5 GHz and 3.5 GHz Bands*.
[Read more](#)

February 20th 2008
The Authority has published the document *Equipment Standardization and Certification Framework for the Telecommunications and Broadcasting Sectors of Trinidad and Tobago*.
[Read more](#)

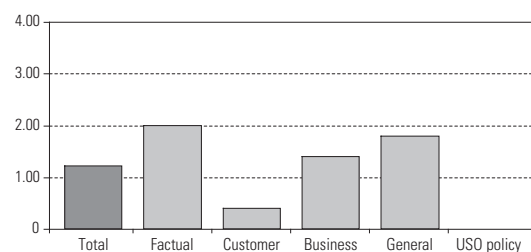
Category	Sub Category		
Factual information & news	2.00	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2
		Sector news	2
Consumer and citizen information	2.40	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	2
		Consumer and citizen rights information	2
		Complaints process	3
		Information about public hearings	3
		Statistical information on consumer attention and complaints resolution	2
Business information	2.80	Equipment certification	3
		Market entry details (such as licensing)	3
		Interconnection information	2
		White papers / consultancy papers	3
		Scarce resources (e.g. spectrum allocation)	3
General information	1.57	Mission statements	2
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	0.5
		Ease of use (navigation tools, website maps, search engine, overall organization)	2
		Organization chart (or equivalent)	2
Universal service / universal access	1.00	Policy information, reports and plans	1
Total (weighted)			1.95



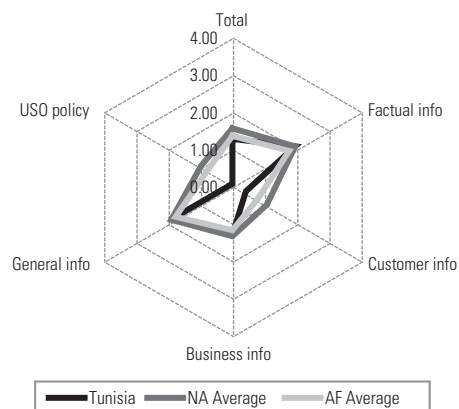


Category	Sub Category	
Factual information & news	2,00	Regulatory acts, legislation laws
		Statistical information and sector indicators
		Sector news
Consumer and citizen information	0,40	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)
		Consumer and citizen rights information
		Complaints process
		Information about public hearings
		Statistical information on consumer attention and complaints resolution
Business information	1,40	Equipment certification
		Market entry details (such as licensing)
		Interconnection information
		White papers / consultancy papers
		Scarce resources (e.g. spectrum allocation)
General information	1,80	Mission statements
		Local languages
		Links to local and international sites
		Contact details of key officials (phone numbers, emails, or on line contact form)
		Ease of use (navigation tools, website maps, search engine, overall organization)
		Organization chart (or equivalent)
Universal service / universal access	-	Policy information, reports and plans
Total (weighted)		1,22

Quantitative evaluation



Comparison with regional and continental averages



Uganda

Uganda Communications Commission
www.ucc.co.ug



UGANDA COMMUNICATIONS COMMISSION



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Welcome to UCC

Uganda Communications Commission (UCC) is the regulator of the communications industry in Uganda. UCC regulates and promotes the developments in the communications industry.

Vision

A Uganda in which sustainable national development is facilitated through availability, and access to reliable, cost effective, and affordable communications services largely delivered through an enabled private sector.

Mission

To facilitate sustainable development of communication services that are universally accessible through effective regulation.

Our Commitment to Stakeholders

☒ only search UCC Web site
Frequently Asked Questions (FAQs)

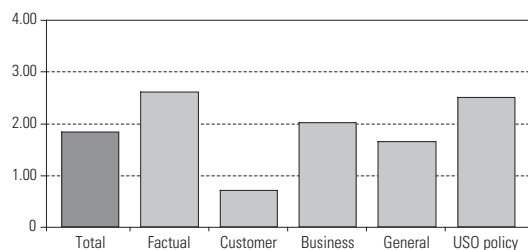
- [Licensing FAQ](#)
- [Postal FAQ](#)
- [Spectrum Management FAQ](#)
- [Type Approval FAQ](#)
- [Lodging a complaint](#)

Just Updated

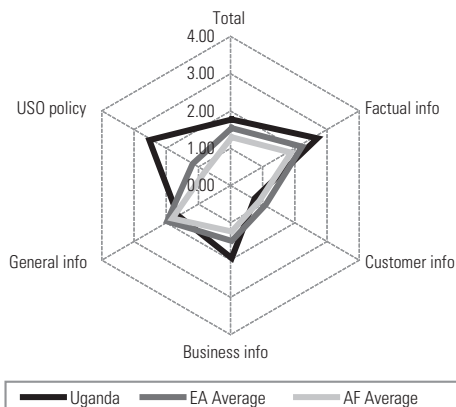
- [Regulatory Reporting Guideline](#)

Category	Sub Category	
Factual information & news	2.60	Regulatory acts, legislation laws 2.50
		Statistical information and sector indicators 3.50
		Sector news 1.00
Consumer and citizen information	0.70	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 1.00
		Consumer and citizen rights information 1.50
		Complaints process 1.00
		Information about public hearings 0.00
		Statistical information on consumer attention and complaints resolution 0.00
Business information	2.00	Equipment certification 2.00
		Market entry details (such as licensing) 1.00
		Interconnection information 3.50
		White papers / consultancy papers 0.00
		Scarce resources (e.g. spectrum allocation) 3.50
General information	1.64	Mission statements 2.00
		Local languages 0.00
		Links to local and international sites 2.00
		Contact details of key officials (phone numbers, emails, or on line contact form) 3.00
		Ease of use (navigation tools, website maps, search engine, overall organization) 2.00
		Organization chart (or equivalent) 2.50
Universal service / universal access	2.50	Policy information, reports and plans 2.50
Total (weighted)		1.82

Quantitative evaluation



Comparison with regional and continental averages



United Arab Emirates

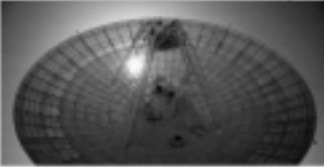
Telecommunications Regulatory Authority

www.tra.ae



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Events & Activities

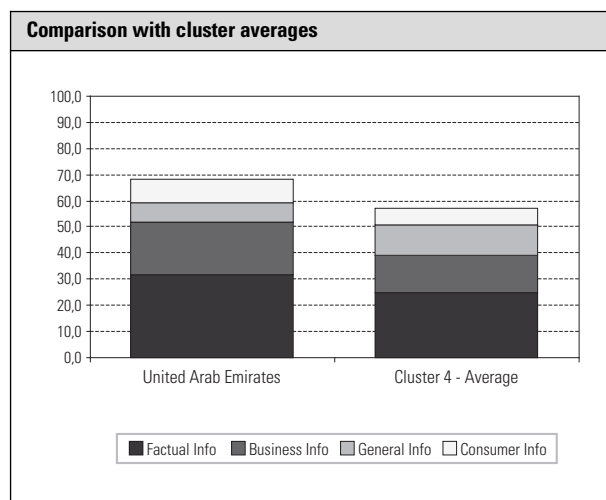
The TRA is Hosting the Working Party 5D (WP 5D) Meeting of the ITU Radio-communication Sector Study Group 5

Committed to international reach and seeking continuously to contribute in events that work on developing the UAE Telecom Sector...More

Latest News

Memorandum of Understanding (MoU) between the ICT Development Fund Khalifa Fund to Support and Develop Small & Medium Enterprises

Category	Score	Sub Cat Weight	Sub Category	
Factual information	32	8%	Regulatory acts, laws and legislation	8
		8%	Statistical information and sector indicators	8
		6%	Mission / Vision statement and work plan	3
		6%	Annual reports / Budgets	3
		6%	Manuals	6
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	20	8%	Market entry	4
		8%	Interconnection	8
		8%	Scarce Resources	8
General information	7	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	0
Consumer information	9	3%	Consumer and citizen rights information	3
		3%	Information about public hearings	0
		3%	Equipment certification	3
		3%	Complaints process	3
Total	68			



United States of America

Federal Communications Commission

www.fcc.gov



Federal
Communications
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Headlines

[Daily Digest](#) | [Daily Business](#)

7/22/08
FCC Announces July Open Meeting on Overcoming Barriers to Communications Financing at Barnard College.
Public Notice: [Word](#) | [Acrobat](#)

7/22/08
Remarks Of Commissioner Tate at Cox Communications' 3rd Annual Internet Safety Summit.
[Word](#) | [Acrobat](#)

7/21/08
Statements of FCC Commissioners, En Banc Hearing on Broadband and the Digital Future, Carnegie Mellon University, Pittsburgh, Pennsylvania.

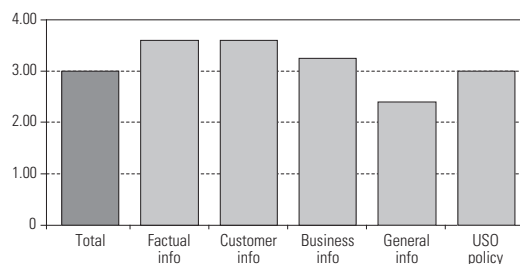
Digital Television (DTV)

THE DIGITAL TV TRANSITION
What You Need To Know About DTV
DTV Transition Deadline:
February 17, 2009

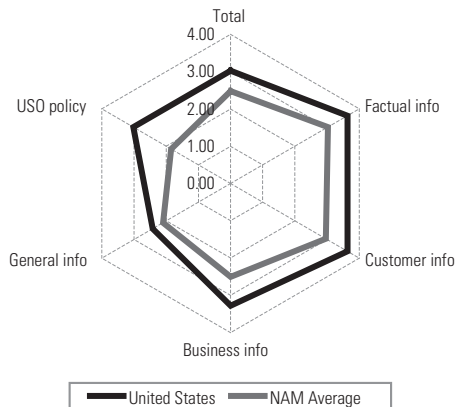
Commissioners
Kevin J. Martin
Chairman
Michael J. Copps
Commissioner
Jonathan S. Adelstein

Category	Sub Category	
Factual information & news	3.60	Regulatory acts, legislation laws 4
		Statistical information and sector indicators 3
		Sector news 4
Consumer and citizen information	3.60	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 4
		Consumer and citizen rights information 4
		Complaints process 4
		Information about public hearings 4
		Statistical information on consumer attention and complaints resolution 2
Business information	3.25	Equipment certification
		Market entry details (such as licensing) 4
		Interconnection information 2
		White papers / consultancy papers 4
		Scarce resources (e.g. spectrum allocation) 3
General information	2.40	Mission statements 3
		Local languages 2
		Links to local and international sites 0.5
		Contact details of key officials (phone numbers, emails, or on line contact form) 4
		Ease of use (navigation tools, website maps, search engine, overall organization) 4
		Organization chart (or equivalent) 2
Universal service / universal access	3.00	Policy information, reports and plans 3
Total (weighted)		3.17

Quantitative evaluation



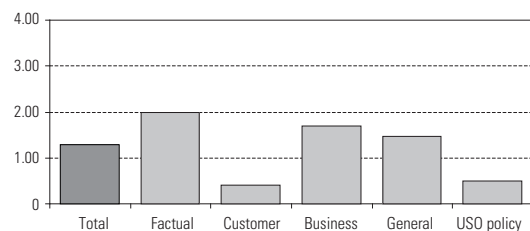
Comparison with regional and continental averages



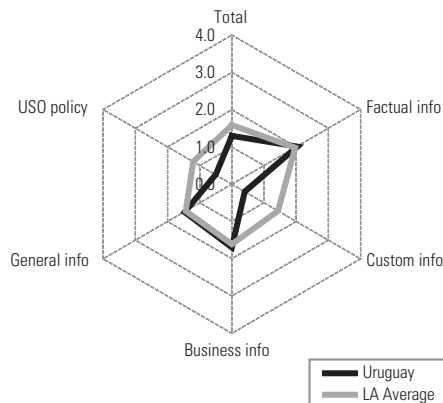


Category	Sub Category		
Factual information & news	2	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2,5
		Sector news	1
Consumer and citizen information	0,4	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1
		Consumer and citizen rights information	0,5
		Complaints process	0,5
		Information about public hearings	-
		Statistical information on consumer attention and complaints resolution	-
Business information	1,7	Equipment certification	1
		Market entry details (such as licensing)	2
		Interconnection information	2
		White papers / consultancy papers	1,5
		Scarce resources (e.g. spectrum allocation)	2
General information	1,47	Mission statements	1
		Local languages	
		Links to local and international sites	2
		Contact details of key officials (phone numbers, emails, or on line contact form)	1,5
		Ease of use (navigation tools, website maps, search engine, overall organization)	1,5
		Organization chart (or equivalent)	1
Universal service / universal access	0,5	Policy information, reports and plans	0,5
Total (weighted)			1,3

Quantitative evaluation



Comparison with regional and continental averages



Uzbekistan

Communications and Information Agency
www.aci.uz/en




Main page

- News
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- Events
- Structure
- Licensing
- Standardization, Metrology and Certification
- Normative base
- International relations
- Commissions, Boards and Committees
- Virtual reception
- On-line services

News of the Agency

National Capacity-building Seminar on Information and Communication Technology Policy opened in Tashkent



Today a national capacity-building seminar on information and communication technology (ICT) policy and legal issues is opened in Tashkent. The leading experts in the field of information and communication technologies (ICT), legal specialists, representatives of the

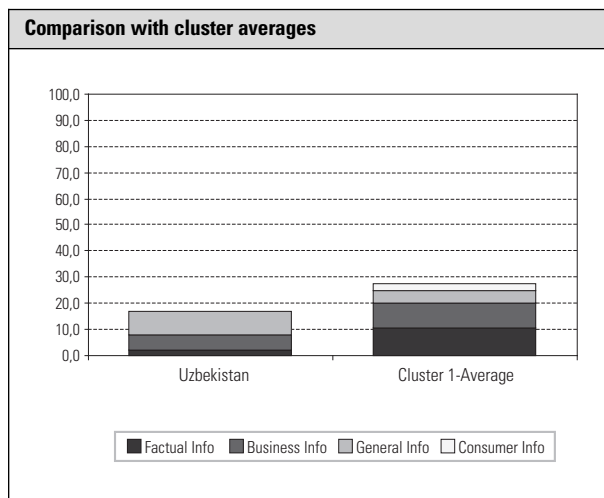
News of Uzbekistan

Emir of Kuwait arrives in Uzbekistan



The Emir of Kuwait Sheikh Sabah Al-Ahmad Al-Jaber As-Sabah arrived to Tashkent with an official visit on 21 July. President of Uzbekistan Islam Karimov welcomed the high-ranking official at the Tashkent airport. During the visit, issues of expansion of cooperation between Uzbekistan and Kuwait, as well as important problems of regional and international character will be considered.

Category	Score	Sub Cat Weight	Sub Category	
Factual information	2	8%	Regulatory acts, laws and legislation	0
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	0
		2%	USO policy information, reports and plans	0
		2%	Sector News	2
Business information	6	8%	Market entry	6
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	9	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	2
		2%	Links to local / international sites	2
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	17			



Comisión Nacional de Telecomunicaciones
www.conatel.gov.ve


Gobierno Bolivariano de Venezuela

Ministerio del Poder Popular
para las Telecomunicaciones y la Informática


Venezuela
ANORA ES DE TODOS

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- Espectro Radioeléctrico
- Internacional
- Consulta Pública


CONATEL
COMISION NACIONAL DE TELECOMUNICACIONES
REPÚBLICA BOLIVARIANA DE VENEZUELA

Noticias CONATEL

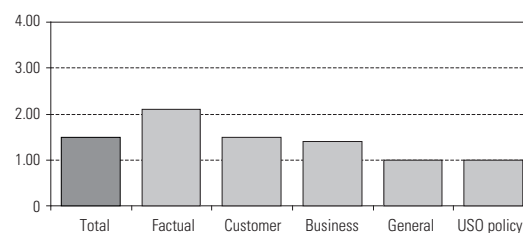
[Consultar Noticias Anteriores](#)

CONATEL realizó tercer encuentro para impulsar medios comunitarios en el estado Trujillo ... Siguiendo el lineamiento estratégico institucional de impulso al modelo de comunicación inclusivo, CONATEL realizó el tercer encuentro con colectivos de medios comunitarios del estado Trujillo. **25/7/2008**

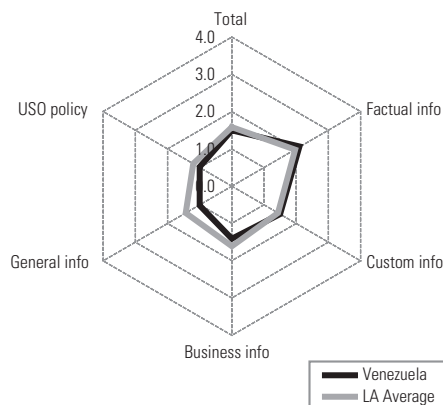
100 días de Gestión
26 de Abril de 2008
Ing°. Eido Rodríguez Fernández
Quedoso General de CONATEL

Category	Sub Category		
Factual information & news	2,1	Regulatory acts, legislation laws	2
		Statistical information and sector indicators	2,5
		Sector news	1,5
Consumer and citizen information	1,5	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.)	1
		Consumer and citizen rights information	2
		Complaints process	3
		Information about public hearings	1,5
		Statistical information on consumer attention and complaints resolution	-
Business information	1,4	Equipment certification	2
		Market entry details (such as licensing)	1,5
		Interconnection information	1,5
		White papers / consultancy papers	0,5
		Scarce resources (e.g. spectrum allocation)	1,5
General information	1	Mission statements	1
		Local languages	
		Links to local and international sites	1,5
		Contact details of key officials (phone numbers, emails, or on line contact form)	1,5
		Ease of use (navigation tools, website maps, search engine, overall organization)	0,5
		Organization chart (or equivalent)	0,5
Universal service / universal access	1	Policy information, reports and plans	1
Total (weighted)			1,5

Quantitative evaluation



Comparison with regional and continental averages

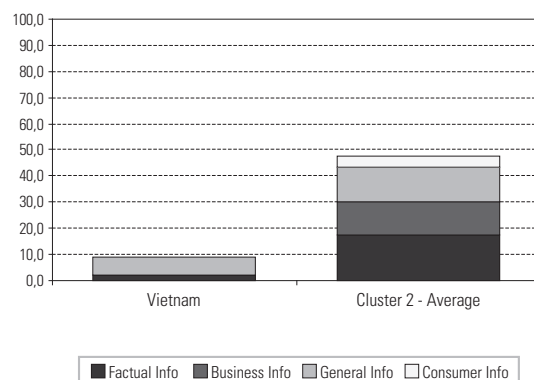


Vietnam



Category	Score	Sub Cat Weight	Sub Category	
Factual information	2	8%	Regulatory acts, laws and legislation	0
		8%	Statistical information and sector indicators	0
		6%	Mission / Vision statement and work plan	0
		6%	Annual reports / Budgets	0
		6%	Manuals	0
		2%	Organizational chart	2
		2%	USO policy information, reports and plans	0
		2%	Sector News	0
Business information	0	8%	Market entry	0
		8%	Interconnection	0
		8%	Scarce Resources	0
General information	7	10%	Public consultations / White papers	0
		5%	RFPs	0
		3%	Local language	3
		2%	Contact details	2
		2%	Updated info	0
		2%	Links to local / international sites	2
Consumer information	0	3%	Consumer and citizen rights information	0
		3%	Information about public hearings	0
		3%	Equipment certification	0
		3%	Complaints process	0
Total	9			

Comparison with cluster averages



Communications Authority Regulator

www.caz.zm


COMMUNICATIONS AUTHORITY

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You are here: Home
 Welcome to Communications Authority Website!

About Us
 The Communications Authority is a statutory body established by an Act of Parliament, Telecommunications Act No. 23 of 1994. This Act mandated the Communications Authority to supervise and regulate the provisions of Telecommunication services and products in the Country and to promote competition and to ensure that the benefits of this sector accrue to the Citizens of Zambia and its economy.

Vision Statement
 An efficient and competitive ICT sector that provides quality, reliable and affordable goods and services that are universally accessible to and meet the needs of the Zambian community.
Mission Statement
 To facilitate sustainable and accelerated growth of a cost-effective and efficient ICT industry providing affordable goods (products) and services which are accessible to and meet the needs of the Zambian people, through effective regulation.

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Latest Events
 There are no upcoming events currently scheduled

Category	Sub Category	
Factual information & news	1,40	Regulatory acts, legislation laws 2,00
		Statistical information and sector indicators 1,00
		Sector news 1,00
Consumer and citizen information	1,10	Consumer information (other than rights - e.g. tariff information, new numbering plans etc.) 1,50
		Consumer and citizen rights information 2,00
		Complaints process 2,00
		Information about public hearings 0,00
		Statistical information on consumer attention and complaints resolution 0,00
Business information	1,30	Equipment certification 3,50
		Market entry details (such as licensing) 1,00
		Interconnection information 0,00
		White papers / consultancy papers 0,00
		Scarce resources (e.g. spectrum allocation) 2,00
General information	2,23	Mission statements 2,00
		Local languages
		Links to local and international sites 4,00
		Contact details of key officials (phone numbers, emails, or on line contact form) 1,50
		Ease of use (navigation tools, website maps, search engine, overall organization) 2,00
		Organization chart (or equivalent) 1,00
Universal service / universal access	-	Policy information, reports and plans 0,00
Total (weighted)		1,28

